

ORIGINAL

RECEIVED
AZ CORP COMMISSION

RIO VIRGIN TELEPHONE COMPANY
d/b/a/ Rio Virgin Telephone & Cablevision
Mesquite, Nevada
TARIFF NO. 1

FEB 8 10 46 AM '00
Original A.C.C. SHEET NO. 1

DOCUMENT CONTROL

A. TITLE SHEET

DOCKET NO. T-01869A-00-0082

Tariff Covering

Exchange & Toll Telephone

Service Provided By The

Rio Virgin Telephone Company

d/b/a Rio Virgin Telephone & Cablevision

To

Towns of Beaver Dam and Littlefield

And

Adjacent Rural Areas

ISSUED: February 5, 2000

ISSUED BY:

Brenda Crosby

EFFECTIVE: March 5, 2000

Vice President

PO Box 189

ADVICE: 26

Estacada, OR 97023

APPROVED FOR FILING

DECISION #: N/A

RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

Original
Canceling

P.U.C. Sheet No. 1
P.U.C. Sheet No. _____

PRELIMINARY STATEMENT

(N)

Shown below are the Symbols used throughout the Tariff sections to denote the various changes made therein:

- (C) To signify changed listing, rule or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify increase.
- (L) To signify material relocated from or to another part of tariff schedules with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.
- (T) To signify change in wording of text but not change in rate, rule or condition.
- (X) To denote material relocated to Obsolete Service Offerings.

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 2

Mitchel Burns

Date Filed _____

Decision No. _____

NAME

Secretary-Treasurer

Effective _____

TITLE

Resolution No. _____

Schedule A-2

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

APPLICABILITY

Customer-provided terminal equipment connected to individual lines, PBX/PABX trunk and station lines, and private based lines.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

CHARGES

1. Visit Charge (See Conditions No. 9)

Time worked by the repairman will be charged at the applicable standard time or overtime rate. Time is measured from the time the repairman leaves the maintenance facility until the time the repairman returns to that facility.

SPECIAL CONDITIONS

1. Customer-provided protective circuitry or terminal equipment may be connected to facilities furnished by the Company for use with Local Exchange Telecommunications Service on the same terms and conditions as set forth in Title 47, Code of Federal Regulations, Ch. 1, Pt. 68, as amended and interpreted from time to time by orders published in the Federal Register.
2. The use of customer-provided circuitry or terminal equipment shall not require change in, or alteration of the equipment or other facilities of the company.
3. The company may make changes in its communications facilities, equipment, operations or procedures, where such action is not inconsistent with applicable laws, rules, and regulations.
4. The customer shall notify the company of his intention to connect registered or grandfathered equipment to company facilities. Such notification shall include where applicable:
 - a. The F.C.C. Registration Number, and
 - b. The Ringer Equivalency Number of registered terminal equipment or Protective circuitry, and

(Continued)

(To be inserted by utility)

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TITLE

Resolution No.

Schedule A-2

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES - (Continued)

SPECIAL CONDITIONS - (Continued)

- c. Sufficient identifying information such as the manufacturer's numbers to enable the company to determine that grandfathered equipment is eligible for connections.
- d. Other such information that may be required to assure the compatibility of the connected equipment and proper administration of applicable laws, rules, and regulations.

A customer who fails to notify the company of connection of grandfathered or registered terminal equipment or protective circuitry or is otherwise in violation of applicable laws, rules, and regulations will be subject to discontinuance of service.

- 5. Where any customer-provided facilities are used in violation of any of the provisions of this schedule, the company will take such immediate action as necessary for the protection of its facilities, including if necessary disconnection of service, and will promptly notify the customer of the violation. The customer shall discontinue such use of the facilities or correct the violation. Failure of the customer to discontinue such use or to correct the violation shall result in suspension of the customer's service until such time as the customer complies with the provisions of this schedule.
- 6. Customer-provided circuitry or terminal equipment shall be connected by means of proper interface termination (i.e. jack arrangement) provided by the company at charges based on cost of materials.
- 7. Customer-provided terminal equipment or protective circuitry may not be directly connected to party line service or coin service.
- 8. In the event customer-provided terminal equipment causes harm, the company will, when practicable, notify the customer that discontinuance of service may be required, however where prior notice is not practicable, the company may discontinue service forthwith. Where prior notice of discontinuance of service is not practicable, the company will:
 - a. Promptly notify the customer of such temporary discontinuance,
 - b. Afford the customer the opportunity to correct the situation which gave rise to the temporary discontinuance.

(Continued)

(To be inserted by utility)

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(To be inserted by Cal. P.U.C.)

Advice Letter No. 1

Mitchel Burns

Date Filed

Decision No.

NAME

Effective

Secretary-Treasurer

TITLE

Resolution No.

Schedule A-2

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES - (Continued)

SPECIAL CONDITIONS - (Continued)

"Harm" as used above means:

Electrical hazards to the company personnel, damage to telephone company equipment, malfunction of telephone company billing equipment, and degradation of service to persons other than the user of the subject terminal equipment, has calling or called party.

9. If trouble detected by or reported to the company results in the company dispatching one of its employees to the customer's premises and the trouble is determined not to be caused by company equipment or facilities, the customer will be so notified and will be liable for the maintenance visit charge as set forth in this schedule.

The visit charge is in addition to charges billed to the customer provided for in other schedules of this tariff.

10. The company will not repair, adjust or perform any work on customer-provided equipment or facilities.
11. The company shall not be liable for damages caused by customer-provided equipment or facilities.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 1

Mitchel Burns

Date Filed

Decision No.

NAME
Secretary-Treasurer

Effective

Resolution No.

TITLE

ORIGINAL

RIO VIRGIN TELEPHONE COMPANY
d/b/a/ Rio Virgin Telephone & Cablevision
Mesquite, Nevada
TARIFF NO. 1

First Revised A.C.C. SHEET NO. 1

Original A.C.C. SHEET NO. 1

Schedule No. A – 3

CERTIFICATED AREA

BEAVER DAM & LITTLEFIELD EXCHANGE AREA – LEGAL DESCRIPTION

A portion of the northwest $\frac{1}{4}$, of the state of Arizona. Point of beginning is the northwest corner of the state of Arizona, and the northwest corner of Section 32, T.42N., R.16W. Thence proceeding in a southerly direction along the west line of the state of Arizona, and the west line of range 16 west (R.16W.), to a point of contact with the southwest corner of T.39N., R.16W., thence continuing in an easterly direction along the south line of township 39 north (T.39N.), to a point of contact with the southeast corner of Section 32, T.39N., R.15W., thence continuing in a northerly direction along the east line of Sections 32, 29, 20, 17, 8, & 5, respectively, T.39N., R.15W., to a point of contact with northeast corner of said Section 5, thence continuing in an easterly direction along the south line of T.40N., to a point of contact with the southeast corner of (T.40N., R.15W.), thence continuing in a northerly direction along the east line of R.15W., to a point of contact with the northeast corner of T.40N., R.15W., thence continuing in an easterly direction along the south line of T.41N., to a point of contact with the southeast corner of Section 33, T.41N., R.12W., thence continuing in a northerly direction along the east line of Sections 33, 28, 21, 16, 9, and 4, respectively, T.41N., (R.12W.,) and Section 33, T.42N., R.12W., to a point of contact with the northeast corner of Section 33, T.42N., R.12W., and the north line of the state of Arizona, thence continuing in a westerly direction along the north line of the state of Arizona, and the north line of T.42N., to a point of contact with northwest corner of the state of Arizona, the northwest corner of T.42N., R.16W., and the point of beginning of the above description.

ISSUED: February 5, 2000

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ADVICE: 26

ISSUED BY:

Brenda Crosby

Vice President

PO Box 189

Estacada, OR 97023

ADMINISTRATIVELY

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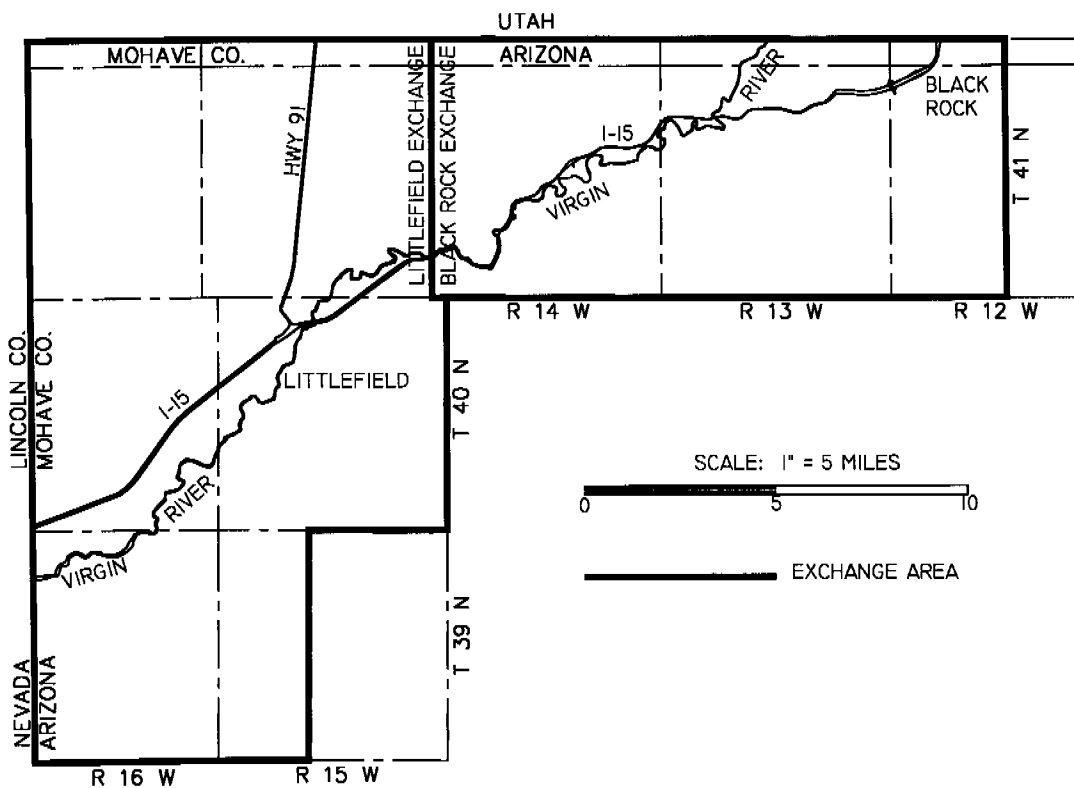
RIO VIRGIN TELEPHONE COMPANY
d/b/a/ Rio Virgin Telephone & Cablevision
Mesquite, Nevada
TARIFF NO. 1

First Revised A.C.C. SHEET NO. 2

Original A.C.C. SHEET NO. 2

Schedule No. A - 3

TELEPHONE EXCHANGE AREAS



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Brenda Crosby
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RIO VIRGIN TELEPHONE COMPANY
d/b/a Rio Virgin Telephone & Cablevision
Mesquite, Nevada
TARIFF NO. 1

First Revised A.C.C. SHEET No. 1
cancels
Original A.C.C. SHEET No. 1

Schedule No. A - 4
GENERAL RULES AND REGULATIONS

A. VACATION SERVICE

1. Upon request from any subscriber having a residential class of exchange service, the service may be placed on vacation for a period of 1 month and not to exceed 5 months in a 12 month period. No inward service is provided during such vacation period, only outward service.
2. Temporary vacation service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
3. The reduction in rate for the period of vacation is equal to 50 percent of the exchange service charges, including charges for extension stations, directory listing, mileage and miscellaneous equipment. This reduction does not apply to charges for directory advertising service.
4. Vacation service may be activated up to 2 times in a 12 month period.
5. Vacation service is intended for the use of residential customers that wish to keep the outward service active during extended absences, thus avoiding the disconnect/reconnect service order process and possible loss of existing number. The intent to use vacation service for discounted outward service to access Internet Service Provider (ISP) services will result in termination of vacation service.

Bills are rendered at the regular billing dates during periods of vacation, and the terms of payment are the same as for regular service.

B. RETURNED CHECKS

1. When payments of any bill or deposit is made by check, and the check is returned unpaid for any reason, a charge of \$10.00 will apply for each returned check.
2. Upon either oral or written advice received from the customer's bank of error, any charges imposed under this tariff will be reversed.
3. Any charges imposed become due and payable with the next regular billing.

ISSUED: August 4, 2000

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ISSUED BY:
Brenda Crosby
Vice President
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RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

ORIGINAL A.C.C. Sheet No. 2

cancels

A.C.C. Sheet No. _____

Tariff No. 1

ORIGINAL

Schedule A-4

GENERAL RULES AND REGULATIONS

C. PUBLIC TELEPHONE SERVICE

1. A public telephone is an exchange station equipped with a coin collecting device that is installed at the Telephone Company's option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.
2. Persons with who arrangements are made by the Telephone Company for the installation of Public Telephones are considered as the agents of the Company in serving the public.
3. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either an agent or the Telephone Company upon written notice.
4. No listings in the directory are allowed in connection with public telephone service.
5. Local messages from Public Telephones are charged for at the rates shown in the General Exchange Service Tariffs and Toll Messages are charged for at the Telephone Company's established rates. No charges are applied to connections with the Telephone Company's toll operator, information clerk, repair clerk, business office or any of its duly authorized officials.

6. Rate:

RATE

Local Message Rate----- \$.25

ISSUED:

ISSUED BY:

EFFECTIVE: Dec. 20, 1989

Brad Day
Vice President
P.O. Box 189
Estacada, Oregon 97023

ADVICE NO. 9

APPROVED FOR FILING
DECISION #: 56745

RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

First A.C.C. SHEET NO. 3
Cancels
Original A.C.C. SHEET NO. 3

Tariff No. 1

Schedule A-4
GENERAL RULES AND REGULATIONS

ORIGINAL

S. SEMI-PUBLIC TELEPHONE SERVICE

1. Rates

Each outgoing local message-----\$.25
Toll Messages-----Established
Toll Rates
(See sched. T-1,
sheet No. 1)
Monthly Rate-----\$65.95

2. Conditions

Semi-public telephone service is furnished to business customers at locations where the use is shared by the customer and the general public.

One directory listing may be provided for each customer.

Terminal loops for telephones suitable only for answering incoming calls may be provided. Terminal loops will be installed outside the premises on which the access line is located provided such off-premise terminal loops either (a) are in the same buildings as the primary station or (b) are located in separate buildings on the subscriber's continuous property within 300 ft., route measurement, from the primary station.

Installation, move and change charges will be those applicable to business service (See Sched. E-1, Sheet No. 2).

The telephone number provided by the Company will be displayed on the telephone instrument at all times.

The dollar revenue received from the coins in pay telephones that are collected from users making local and Extended Area Service (EAS) calls shall offset the Semi-Public Telephone Rate billed to the customer that subscribes to Semi-Public Telephone service on a monthly basis.

ISSUED:

ISSUED BY:

Brad Day
EFFECTIVE: March 19, 1992 Vice President
P O Box 189
Estacada, Oregon 97023

ADVICE NO. 16

APPROVED FOR FILING

DECISION #: 57761

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Tariff No. 1

ORIGINAL

Schedule A-4

GENERAL RULES AND REGULATIONS

E. CUSTOMER PROVIDED PAY TELEPHONE SERVICE

MONTHLY
RATE

RATES

\$ 66.63

Public Access Line (PAL)

CONDITIONS

1. Customer provided coin-operated telephones may be provided at the option of of the customer. This service will be provided through a flat rate Public Access Line and charged at the montly rate set forth above.
2. Customer provided coin-operated telephones must be instrument-implemented. The customer shall be responsible for the installation, operation, and maintenance of any customer-provided pay telephones.
3. The telephone instrument must comply with Part 68 of FCC Rules and be installed to meet National Electrical Safety Standards.
4. The telephone instrument must comply with all Federal, State, and Local Laws, rules and regulations concerning the use of customer-provided pay telephones relative to use by the handicapped.
5. The telephone instrument must be able to access 911 Emergency Service, where available, Directory Assistance Service, and the "o" operator, at no charge and without using a coin.
6. The telephone instrument must allow o+ long distance dialing capability.
7. The customer must display at each telephone instrument:
 1. The telephone numbers to access Directory Assistance, Emergency Service, Repair Service, Special Service, Local Service Area, intra and interlata toll where applicable.
 2. The set telephone number.
 3. The rate to pay for local calls.
 4. The owner's name, address, telephone number.
 5. The procedures for refunds, complaints. The utility will not provide refunds.
 6. Which credit cards are usable.

ISSUED:

ISSUED BY:

EFFECTIVE: AUG. 22, 1990

Brad Day
Vice President
P.O. Bocx 189
Estacada, Oregon 97023

APPROVED FOR FILING

DECISION #: 57056

ADVICE NO. 9

Tariff No. 1

ORIGINAL

Schedule No. A-4

GENERAL RULES AND REGULATIONS

E. CUSTOMER PROVIDED PAY TELEPHONES SERVICE (cont'd)

8. The telephone instrument shall be pre-pay only. The utility will not allow collect calls or third number charges to a Public Access Line. The telephone instrument will refund coin(s) on calls not completed.
9. The Customer Provided Pay Telephone Service will not charge a rate per local call higher than the Utility's Local Message Rate Schedule No. A-4, Sheet No. 36.1.
10. When any customer provided equipment is used with telecommunications services in violation of any of the provisions in this tariff, the company will take such immediate action as necessary for the protection of the telecommunications network and company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment within 5 days, following the receipt of written notice from the company, that such use has ceased or that the violation has been corrected.
11. In addition to the rates and charges above, Public Access Lines shall bear all special charges related to Customer Provided Pay Telephone Service, such as maintenance of service (also Schedule T-1, provided in this tariff.
12. The customer shall be responsible for the payment of a Time and Material Charge for visits by a telephone company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided pay telephones.
13. Prior to accepting order for Customer Provided Pay Telephone Service (CPPTS), utility will provide the customer with a copy of the Customer Provided Pay Telephone Service Tariff with its rules and regulations and obtain customer's written acknowledgement of receipt and disclosures of said tariff.

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ISSUED:

ISSUED BY:

EFFECTIVE: AUG. 22, 1990

Brad Day
Vice-President
P.O. Box 189
Estacada, Oregon 97023

APPROVED FOR FILING

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RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

Fifth Revised A.C.C. SHEET NO. 1
cancels
Fourth Revised A.C.C. SHEET NO. 1

TARIFF NO. 1

Schedule No. A-5

CUSTOM CALLING SERVICE

ORIGINAL

APPLICABILITY

Applicable to Custom Calling Service furnished in connection with individual line business and residence service.

TERRITORY

Within the exchange areas as said areas are defined on a map filed as part of the tariff schedules.

RATES

		Monthly Rate#	
		<u>Business</u>	<u>Residence</u>
1.	Individual Features, each line		
a.	Call Forwarding		
	1. Call Forward Manual	\$3.00	\$2.00
	2. Call Forward Busy	3.00	2.00
	3. Call Forward No Answer	3.00	2.00
b.	Call Waiting	5.00	3.00
c.	Enhanced Call Waiting	6.00	5.00
d.	Three-Way Calling	5.00	3.00
e.	Customer Changeable Speed Calling		
	1. 8 code capacity	4.50	3.50
	2. 30 code capacity	10.00	7.00
f.	Teen Service	6.95	3.95
g.	Call Transfer	3.00	2.00
			T
			N
Note: Second directory listing may not be a business listing			
2.	Two Feature Packages, each line		
a.	Call Forwarding and Call Waiting	6.00	4.00
b.	Call Forwarding and Three-Way Calling	6.00	4.00
c.	Call Waiting and Three-Way Calling	8.00	5.00
d.	Enhanced Call Waiting & one of the above features	8.00	5.00

ISSUED: July 15, 1998

ISSUED BY:

Brenda Crosby

EFFECTIVE: October 10, 1998

Vice President

PO Box 189

ADVICE NO. 25

Estacada, OR 97023

APPROVED FOR FILING

DECISION #: 61132

TARIFF NO. 1

ORIGINAL

Schedule No. A-5

CUSTOM CALLING SERVICE (Cont.)

3.	Three Feature Package, each line			L
a.	Call Forwarding, Call Waiting and Three-Way Calling	10.00	6.50	
b.	Enhanced Call Waiting, Call Forwarding, Three-Way Calling	11.00	7.00	
4.	Toll Restriction, each line	5.00	5.00	
5.	900 Restriction Service	.00	.00	

In addition to the applicable Multi-Element Service Charges set forth in Schedule No. E-1.

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ISSUED:

ISSUED BY:

EFFECTIVE: 04/06/94

Brenda Crosby
Vice President
P O Box 189

ADVICE NO. 18

Estacada, Oregon 97023

APPROVED FOR FILING

DECISION #: 58591

TARIFF NO. 1

ORIGINAL

Schedule A-5

CUSTOM CALLING SERVICE

SPECIAL CONDITIONS

1. Custom Calling Service requires special central office equipment and will be provided only where facilities are available.
2. Custom Calling Service will not be provided in connection with Sem-Public Service, Private Branch Exchange Trunk Line Service or Centrex Service.
3. Description of Service

a. Call Forwarding

1. Call Forwarding Manual permits the customer to arrange his service to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.
2. Call Forwarding Busy permits the customer to forward incoming calls to a busy line to a predetermined telephone number.
3. Call Forwarding No Answer permits the customer to automatically forward all incoming calls to a predetermined telephone number after a customer determined number of rings.

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b. Call Waiting

Call Waiting permits the customer engaged in a call, to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook but a three-way conference cannot be established.

ISSUED:

ISSUED BY:

EFFECTIVE: 04/06/94

Brenda Crosby
Vice President
P O Box 189

ADVICE NO. 18

Estacada, Oregon 97023

APPROVED FOR FILING

DECISION #: 58591

TARIFF NO. 1

ORIGINAL

Schedule A-5

CUSTOM CALLING SERVICE

Special Conditions (Cont.)

c. Enhanced Call Waiting

Same as above except allows telephone user to deactivate and activate call waiting at their discretion.

d. Three-Way Calling

Three-way calling permits the customer to add a third party to an established connection. When the third party answers two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the calls and may disconnect the third party to re-establish the original connection or establish a connection to a different third party. The feature may be used on both ongoing and incoming calls.

e. Customer Changeable Speed Calling

Customer Changeable Speed Calling permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight or thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for eight code and thirty code lists respectively) plus the telephone number.

f. Teen service allows up to four (4) telephone numbers to ring on the same line using distinctive ringing.

ISSUED:

ISSUED BY:

EFFECTIVE: 04/06/94

Brenda Crosby
Vice President
P O Box 189

ADVICE NO. 18

Estacada, Oregon 97023

APPROVED FOR FILING

DECISION #: 58591

RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

Fourth Revised A.C.C. SHEET NO. 3

cancels

Third Revised A.C.C. SHEET NO. 3

TARIFF NO. 1

Schedule A-5
CUSTOM CALLING SERVICE

ORIGINAL

Special Conditions (Cont.)

3. Description of Service (Cont.)
g. Call Transfer

Call Transfer provides the ability to transfer incoming calls to any other telephone number or add a third person. When the customer hangs up the other two people can continue their conversation.

4. The Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between his call forwarding equipped station and the station to which the call is forwarded. This charge, local, message unit or dial station toll, applies to all forwarded calls that are answered at the station at which the calls are forwarded.

Charges between the originating station and the call forwarding equipped station are applicable in accordance with regularly filed tariffs, local, message unit, dial station, operator station or person toll.

5. Custom Calling Service features may be provided to customers with either rotary dial telephones or touch calling telephones.
6. The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.
7. Only one type of customer changeable speed calling may be provided on each line, either eight code or thirty code.
8. Where a change of telephone set is made at the customer's request and not necessitated by the provision of a Custom Calling Service feature, the applicable Multi-Element service connection charges as set forth in Schedule No. E-1 will apply.

ISSUED: July 15, 1998

ISSUED BY:

EFFECTIVE: October 10, 1998

Brenda Crosby

Vice President

PO Box 189

ADVICE NO. 25

Estacada, OR 97023

APPROVED FOR FILING

DECISION #: 61132

ORIGINAL

RIO VIRGIN TELEPHONE COMPANY
d/b/a Rio Virgin Telephone & Cablevision
Mesquite, Nevada
TARIFF NO. 1

First Revised A.C.C. SHEET NO. 4.1
cancels
Original A.C.C. SHEET NO. 4.1

Schedule No. A - 5
CUSTOM CALLING SERVICE
CLASS SERVICES

<u>RATES</u>	<u>MONTHLY RATE</u>	
	<u>RESIDENCE</u>	<u>BUSINESS</u>
Caller Identification Service	\$ 3.95	\$ 5.95
Call Waiting Display	\$ 5.75	\$ 8.00
Enhanced Call Waiting	\$ 6.50	\$ 8.75
Caller Name & Number Identification	\$ 5.00	\$ 7.00
Call Waiting Display	\$ 6.50	\$ 8.75
Enhanced Call Waiting	\$ 7.50	\$ 9.75
Caller Identification Blocking		
Per Call	no charge	no charge
Per Line*	no charge	N/A
Call Trace	no charge	no charge
Continuous Redial	\$ 2.00	\$ 2.75
Last Call Return	\$ 2.00	\$ 2.75
Priority Call	\$ 1.75	\$ 2.25
Selective Call Forwarding	\$ 2.00	\$ 2.75
Selective Call Rejection	\$ 2.00	\$ 2.75

* NOTE: Customers who choose Caller Identification Blocking - Per Line for the first time will not be charged the nonrecurring charge. New customers to the Caller ID serving area will be provided the same option as will customers who change their telephone number and/or service address. After the first time, customers requesting Per-Line Blocking will pay a nonrecurring charge (see Multi-Element Service Charges, Schedule E-1, Sheet 1) for each line equipped with Per Line Blocking. Per Line Blocking will be provided free to law enforcement, domestic violence agencies and crisis intervention agencies, or individuals with restraining orders.

ISSUED: August 9, 2000

ISSUED BY:

Brenda Crosby

EFFECTIVE: September 1, 2000

President

PO Box 189

ADVICE NO. 29

Estacada, OR 97023

ADMINISTRATIVELY
APPROVED FOR FILING

ORIGINAL

RIO VIRGIN TELEPHONE
d/b/a Rio Virgin Telephone & Cablevision
Mesquite, Nevada
TARIFF NO. 1

First Revised A.C.C. SHEET NO. 4.2
cancels
Original A.C.C. SHEET NO. 4.2

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Schedule No. A - 5

CUSTOM CALLING SERVICE
CLASS SERVICES

RATES (Cont'd)

MONTHLY RATE MONTHLY RATE
RESIDENCE BUSINESS

Any Three Features
(Excluding Caller-ID, Call Waiting Display
& Enhanced Call Waiting)

\$ 4.95

\$ 5.95

All Features
(Excluding Caller ID, Call Waiting Display
& Enhanced Call Waiting)

\$ 7.95

\$ 9.95

ISSUED: August 9, 2000

ISSUED BY:
Brenda Crosby

EFFECTIVE: September 1, 2000

President
PO Box 189

ADVICE NO. 29

Estacada, OR 97023

ORIGINAL

RIO VIRGIN TELEPHONE COMPANY
d/b/a Rio Virgin Telephone & Cablevision
Mesquite, Nevada
TARIFF NO. 1

First Revised A.C.C. SHEET NO 4.3
cancels
Original A.C.C. SHEET NO 4.3

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Schedule No. A - 5
CUSTOM CALLING SERVICE
CLASS SERVICES

TERMS AND CONDITIONS

LIABILITIES FOR CALLER IDENTIFICATION BLOCKING

The Company cannot guarantee that Caller Identification blocking will be one hundred percent successful. The only liability of the Company due to errors, omissions, or mistakes with respect to blocking shall be to refund the charge for the blocking, if any, and the Company shall not otherwise be liable for any damages whether consequential, incidental, special, or otherwise.

In the case of Class Services, it is the responsibility of the subscriber to request Line Blocking for continual Line Blocking. The company will be held harmless from any damage which might arise and which absolves the company from any responsibilities for the failure of the customer to receive calls because of the Line Blocking arrangement.

Call Trace information may be given to law enforcement agencies ONLY. Under NO circumstances will the customer be given the name or telephone number of the person who called.

Class Services are available only in exchanges where facilities and operating conditions permit.

DEFINITIONS

CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

CLASS (Custom Local Area Signaling Services) Services are a group of central office-based custom calling features offered in addition to basic exchange telephone service. CLASS Services are made possible by passing the calling party's telephone number to the called party. In the case of Caller Identification Service, a special caller display unit or telephone capable of displaying caller identification information is required. Per Line and Per Call Blocking is provided free of charge to all customers in exchanges where CLASS services are offered. A monthly recurring charge for Per Line Blocking and Per Call Blocking does not apply.

ISSUED August 9, 2000

ISSUED BY:

EFFECTIVE: September 1, 2000

Brenda Crosby

President

PO Box 189

ADVICE NO. 29

Estacada, OR 97023

ADMINISTRATIVELY
APPROVED FOR FILING

ORIGINAL

RIO VIRGIN TELEPHONE COMPANY
d/b/a Rio Virgin Telephone & Cablevision
Mesquite, Nevada
TARIFF NO. 1

First Revised A.C.C. SHEET NO. 4.4
cancels
Original A.C.C. SHEET NO. 4.4

Schedule No. A-5
CUSTOM CALLING SERVICE
CLASS SERVICES

DEFINITIONS

The CLASS Services are defined below:

1. Caller Identification - Number

Allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer provided equipment.

2. Caller Name And Number Identification

Allows for the automatic delivery of a calling party's name as provided by their telephone company records, and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number is displayed on customer provided equipment.

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Caller Identification customers who do not wish to receive blocked calls can activate Anonymous Call Rejection by pressing *77 (1177 on rotary phones). The code to deactivate is *87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence subscribers of Caller Identification and to business subscribers where technically feasible.

3. Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available.

ISSUED: August 9, 2000

ISSUED BY:

Brenda Crosby

EFFECTIVE: September 1, 2000

President

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ADVICE NO. 29

Estacada, OR 97023

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RIO VIRGIN TELEPHONE COMPANY
d/b/a Rio Virgin Telephone & Cablevision
Mesquite, Nevada
TARIFF NO. 1

First Revised A.C.C. SHEET NO. 4.5
cancels
Original A.C.C. SHEET NO. 4.5

Schedule No. A -5
CUSTOM CALLING SERVICE
CLASS SERVICES

DEFINITIONS (Cont'd)

4. Last Call Return

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called line is available. The feature does return calls to numbers that have been blocked but does not identify that number.

5. Priority Call

Allows a customer to assign a maximum of fifteen callers' telephone numbers to a special list. The customer will hear a distinctive ring at his/her location when calls are received from callers' telephone numbers on that list.

6. Selective Call Forwarding

Allows a customer to specify a special list of a maximum of fifteen telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

7. Selective Call Rejection

Enables the customer to reject call attempts from up to fifteen numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

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ISSUED BY:

Brenda Crosby

EFFECTIVE: September 1, 2000

President

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RIO VIRGIN TELEPHONE COMPANY
d/b/a Rio Virgin Telephone & Cablevision
Mesquite, Nevada
TARIFF NO. 1

First Revised A.C.C. SHEET NO. 4.6
cancels
Original A.C.C. SHEET NO. 4.6

Schedule No. A-5

CUSTOM CALLING SERVICE
CLASS SERVICES

DEFINITIONS (Cont'd)

8. Call Trace

This feature allows a called party to initiate an automatic trace of the last call received. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company.

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9. Call Waiting Display

Allows the customer to view the telephone number of a call in the call waiting mode. The display appears between the first and second audio tones, alerting the subscriber that another call is incoming. The customer can then choose to accept or ignore the incoming call based on the information.

10. Caller Identification Blocking - Per Line

This provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status can be deactivated by dialing a code, *82 or 1182 on rotary phones before each call, to change the indicator from private to public. This one call unblock allows the number to be sent for that one call only. All lines in CLASS equipped central offices will have access to the feature.

If a line is equipped with Caller Identification Blocking - Per Line, the number of that line will not be delivered to any subscriber of Caller Identification. Poison control centers, hospitals, medical centers and others who might use Caller Identification will not be able to identify callers with Caller Identification Blocking - Per Line who need assistance. E9-1-1 is not affected. This service is not available to our business subscriber.

ISSUED: August 9, 2000

ISSUED BY:

Brenda Crosby

EFFECTIVE: September 1, 2000

President

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Estacada, OR 97023

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RIO VIRGIN TELEPHONE COMPANY
d/b/a Rio Virgin Telephone Company & Cablevision
Mesquite, Nevada
TARIFF NO 1

Original A.C.C. SHEET NO. 4.7
cancels
_____ A.C.C. SHEET NO. 4.7

Schedule No. A - 5

CUSTOM CALLING SERVICE
CLASS SERVICES

DEFINITIONS (Cont'd)

11. Caller Identification Blocking - Per Call

Enables a customer to control the disclosure of his/her telephone number to a subscriber of Caller Identification by temporarily changing the public/private status indicator of the telephone number. A customer must dial *67 or 1167 on a rotary phone before each call to change the indicator from public to private. "Private Status" prevents delivery of the telephone number. Per Call Blocking is provided at no charge.

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ISSUED: August 9, 2000

ISSUED BY:

Brenda Crosby

EFFECTIVE: September 1, 2000

President

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ADVICE NO. 29

Estacada, OR 97023

ADMINISTRATIVELY
APPROVED FOR FILING

RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

Original

A.C.C. SHEET NO. 10

cancels

A.C.C. SHEET NO.

TARIFF NO. 1

ORIGINAL

Schedule No. A-5

VOICE MAIL SERVICE

VOICE MAIL

Monthly:

Voice Mail Announcement Only

\$3.95

Voice Mail I

\$3.95

With this package, manually call forward your calls to the Voice Mail system by using the Call Forward feature included in the package.

1. Greeting length - 60 seconds
2. Message retention - 7 days
3. Message capacity - 12 messages
4. Call Forward, manual

Voice Mail II

\$5.95

You decide how many rings you want before your calls are automatically forwarded to Voice Mail.

1. Greeting length - 60 seconds
2. Message retention - 7 days
3. Message capacity - 12 messages
4. Message waiting notification (stutter dial tone)
5. Call Forward Don't Answer feature included - choice of # of rings

Voice Mail III

\$8.95

This package offers a longer greeting and increased message retention and capacity. You decide whether or not you want your calls forwarded to Voice Mail if your line is busy.

ISSUED:

ISSUED BY:

EFFECTIVE: 04/06/94

Brenda Crosby
Vice President
P O Box 189

ADVICE NO. 18

Estacada, Oregon 97023

APPROVED FOR FILING

DECISION #: 58591

TARIFF NO. 1

ORIGINAL

Schedule No. A-5

VOICE MAIL SERVICE

VOICE MAIL (Cont.)

1. Greeting length - 60 seconds
2. Message retention - 14 days
3. Message capacity - 24 messages
4. Message waiting notification (stutter dial tone)
5. Call Forward Don't Answer feature included
6. Call Forward Busy Line (optional)

Paging Option

\$2.00

VOICE MESSAGE CENTER

\$15.00

With this package you receive a unique phone number and a listing in our directory.

1. Greeting length - 60 seconds
2. Message retention - 7 days
3. Message capacity - 12 messages

A \$15.00 deposit may be required.

VOICE MAIL TREE

\$15.00

This package allows for multiple boxes on a single line.

1. Voice Mail III options
2. Two mail boxes
Each additional box \$3.95

ISSUED:

ISSUED BY:

EFFECTIVE: 04/06/94

Brenda Crosby
Vice President
P O Box 189

ADVICE NO. 18

Estacada, Oregon 97023

APPROVED FOR FILING

DECISION #: 58591

RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

Original Sheet A.C.C. Sheet No. 12
cancels
A.C.C. Sheet No.

TARIFF NO. 1

Schedule A-5

CONFERENCE CALLING SERVICE

ORIGINAL

DEFINITIONS

Conference Calling Service allows a user to utilize a predetermined number of ports to conference incoming calls on a designated date.

CONDITIONS

1. Conference Calling Service is available only where the individual line service is provided by a central office with electronic switching equipment where facilities and operating conditions permit.
2. When ordered, ports for conference capabilities will be activated for a 24 hour period.

RATES

6 Ports	\$10.00
14 Ports	\$20.00
30 Ports	\$40.00

Note: Installation Charges apply. See Multi - Element Service Charges,
Schedule E-1, Sheet No. 1, Non-Recurring Charges.

ISSUED July 15, 1998

EFFECTIVE: October 10, 1998

ADVICE NO. 25

ISSUED BY:
Brenda Crosby
Vice President
PO Box 189
Estacada, OR 97023

APPROVED FOR FILING
DECISION #: 61132

RIO VIRGIN TELEPHONE COMPANY

Original A.C.C. Sheet No. 1

Mesquite, Nevada

Cancels

 A.C.C. Sheet No.

Tariff No. 1

Schedule No. A-7

RIO VIRGIN DIGITAL CENTREX

ORIGINAL

Conditions

1. Rio Virgin Digital Centrex (RVDC) is offered from those central offices properly equipped and is furnished subject to the availability of facilities. Not all optional features are available from all central offices equipped for RVDC service.
2. The quality of transmission may vary when calls are forwarded or connected via RVDC conferencing depending on the distance and routing involved.
3. RVDC is not provided on public, semi-public, or Shared Pay Telephone services.
4. Touchtone signalling is required for each RVDC line. A touchtone telephone instrument is required to use the # and * for speed calling and other features.
5. Custom Calling Features, as offered in Schedule A-5 are not available in association with RVDC service.
6. A foreign exchange or Feature Group A line may not be terminated in an RVDC system.
7. In the case that a substantial Company investment in outside plant is required to establish RVDC Service, a three-year Basic Termination Agreement may be required to protect the Company's investment.
8. Line extension charges may apply when modification or additions to facilities are required.
9. Terminal equipment provided by the customer must be compatible with the service and equipment provided by the Company.

ISSUED

ISSUED By:

EFFECTIVE

JUNE 20, 1991

ADVICE NO. 13

Brad Day

Vice President

P O Box 189

Estacada, OR 97023

DECISION NO.
APPROVED FOR FILING
DECISION #: 57420

Mesquite, Nevada

Cancels

 A.C.C. Sheet No.

Tariff No. 1

Schedule No. A-7

RIO VIRGIN DIGITAL CENTREX

ORIGINALConditions

10. Where the RVDC station line of the same system is located in a different exchange area, the special circuit charges apply for each interexchange channel as specified in Schedule E-1, item 4, on A.C.C. Sheet No. 6.
11. The customer who elects to subscribe to RVDC service may choose a 3-, 4-, or 5 year contract period. Contracts are based on a per location basis. If the RVDC system serves more than one location, a contract will be issued per location. A 3-year contract includes a 3% system discount; a 4-year contract includes a 4% discount; a 5-year contract includes a 5% discount. The discount is applicable to the RVDC features (Terminal loops, Feature Package, and Direct Inward Dialing Station Lines). The customer must agree to retain the items in service for the entire contract period. Lines of features added subsequent to the original contract are billed at the discounted rate.
12. The 3-4% discounts apply to the current tariff rate for such service. The per cent discount will remain the same under the contract although the rates may be subject to change with approval from the Commission.

If the customer discontinues any of the features prior to the expiration date at the location under which the contract is in place, a cancellation charge will apply based on the following formula:

QUANTITY OF	+	MONTHLY	+	NUMBER OF	X 49% =	CANCELLATION
EACH FEATURE		FEATURE		MONTHS		CHARGE
		RATE		REMAINING		

13. Rates for 21 or more RVDC station lines will be priced on an individual basis, with rates not to be below incremental costs.
14. Applicable FCC subscriber line charges as well as EAS and city surcharges apply on all Centrex trunks and lines.

ISSUED

ISSUED By:

DECISION NO.

EFFECTIVE
JUNE 20, 1991Brad Day
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P O Box 189
Estacada, OR 97023

ADVICE NO. 13

APPROVED FOR FILING

DECISION #: 57420

RIO VIRGIN TELEPHONE COMPANY

Original A.C.C. Sheet No. 3

Mesquite, Nevada

Cancels

_____ A.C.C. Sheet No.

Tariff No. 1

Schedule No. A-7

RIO VIRGIN DIGITAL CENTREX

ORIGINAL

Rates

	Installation Charge	Rate Per Line per Month
1.1 RIO VIRGIN DIGITAL CENTREX		
a. Primary Access		

(1) Centrex Lines:

1-5	See	\$16.70
6-10	Schedule	14.92
11-20	E-1	13.19
21+		see sheet # 2

(2) Centrex Trunk, each \$20.15

b. Common Equipment

	Installation Charge	Rate Per Month
--	------------------------	-------------------

(1) Basic Service

1 to 5 lines	-	\$10.00
6 to 10 lines	-	20.00
11 to 20 lines	-	40.00
21+	-	see sheet # 2

(2) Nonrecurring charges applicable to RVDC Basic Service are set forth in Schedule E-1 of this tariff.

(3) The monthly charge for a Centrex Digital access line shall include, but not be limited to, the following basic features.

(4) The following features are included in Basic Service per line:

1. Touchtone
2. Call Pick-up
3. Call Transfer
4. Call Hold
5. Call Forwarding
6. Intercom
7. Three-Party Conference
8. Speed Calling (Short List)

ISSUED

ISSUED By:

DECISION NO.

EFFECTIVE
JUNE 20, 1991

Brad Day
Vice President
P O Box 189

ADVICE NO. 13

Estacada, OR 97023

APPROVED FOR FILING

DECISION #: 57420

RIO VIRGIN TELEPHONE COMPANY Original A.C.C. Sheet No. 4

Mesquite, Nevada

Cancels

 A.C.C. Sheet No.

Tariff No. 1

Schedule No. A-7
RIO VIRGIN DIGITAL CENTREX

ORIGINAL

Rates

- (5) The following optional features are available with
RVDC in most central offices:

Installation Monthly Rate
Charge per line per system

Optional Features:

Call Waiting	10.00	.50	
Call Forward - Don't Answer	10.00	.50	
Call Forward - Busy	10.00	.50	
Call Forward - All Calls	10.00	.50	
Class of Service Restrictions	10.00	.75	
Speed Calling (Long List)	10.00	.75	
Group Speed Calling	25.00		\$5.00
Call Park	10.00	.50	
Station Hunting	10.00	.50	
Off-Premises Extension Station	10.00	1.00	
Attendant Features	50.00	4.00	
Automatic Route Selection	150.00		25.00
Station Mess Detail Recording	25.00		15.00
Paging Access	10.00	.50	
Business Set Features	25.00	.75	
Business Set Display	25.00	.75	
Do Not Disturb	10.00	.50	
Direct Inward System Access	25.00		25.00
Uniform Call Distribution	20.00	.50	
Executive Busy Override	10.00	1.00	
Customer Data Change	50.00		25.00
Attendant Console	160.00		230.00
Controller Console		10.00	

Virtual Facility Group
Required for WATS/800
Service
Speaker Phone

40.00 3.50 26.00

P-Phone line, each 3.50
P-Phone line with
display, each 4.00

Installation cost of \$25.00 or less will be waived on the
initial system cost.

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EFFECTIVE
JUNE 20, 1991

ADVICE NO. 13

ISSUED By:

Brad Day
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Estacada, OR 97023

DECISION NO.

APPROVED FOR FILING

DECISION #: 57420

RIO VIRGIN TELEPHONE COMPANY Original A.C.C. Sheet No. 5

Mesquite, Nevada

Cancels

_____ A.C.C. Sheet No. _____

Tariff No. 1

Schedule No. A-7
RIO VIRGIN DIGITAL CENTREX

ORIGINAL

Definitions

1.2 RIO VIRGIN DIGITAL CENTREX

Attendant Features

Features used by the attendant from the console if a central answering point for all incoming calls is required.

Automatic Route Selection

For customers who have several types of routing available, the trunks are automatically searched and each call sent over the least expensive route available.

Business Set Display

Can display the called number, the calling number, the feature being used, and the time of day.

Business Set Features

Permits a station to access various RVDC features through the use of a button on the telephone instrument rather than by dialing access codes.

Call Forward - All Calls

Allows a station to have all calls forwarded to another predetermined station of the attendant. This feature is system-based and cannot be manually changed by the user.

Call Forward - Busy

When a station is busy, all calls are routed to another predetermined station of the attendant.

Call Forward - Don't Answer

When a station does not answer an incoming call within a prescribed time, the call is routed to another predetermined station or the attendant.

Call Hold

Allows a user to put a caller on hold.

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DECISION NO.

EFFECTIVE

JUNE 20, 1991

ADVICE NO. 13

Brad Day

Vice President

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Estacada, Or 97023

APPROVED FOR FILING
DECISION #: 57420

RIO VIRGIN TELEPHONE COMPANY Original A.C.C. Sheet No. 6

Mesquite, Nevada

Cancels

 A.C.C. Sheet No.

Tariff No. 1

Schedule No. A-7
RIO VIRGIN DIGITAL CENTREX

ORIGINAL

Definitions (cont'd)

Call Park

Allows a user to "hold" an in-progress call on his or her own number or another station's number by dialing a code. The call can then be picked up from any other station by dialing a code.

Call Pick-up

Allows a station other than the called station to pick up an incoming call.

Call Transfer

Allows a user to transfer an incoming call to another station.

Call Waiting

An incoming call encountering a busy station receives audible ringing and the busy station receives a call waiting tone. The busy station can answer the second call without losing the first.

Class of Service Restriction

Provides the capability of allowing or denying individual station features. Restrictions can be arranged to control all calls originating or terminating on a station.

Fully Restricted - Station is denied access to the public network and the attendant.

Semi-Restricted - Station is denied access to the public network only through the attendant.

Toll Restricted - Station is restricted to local calls only.

Unrestricted - Station is allowed full access to the public network.

ISSUED

ISSUED By:

DECISION NO.

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JUNE 20, 1991

ADVICE NO. 13

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APPROVED FOR FILING
DECISION #: 57420

RIO VIRGIN TELEPHONE COMPANY Original A.C.C. Sheet No. 7

Mesquite, Nevada

Cancels

_____ A.C.C. Sheet No. _____

Tariff No. 1

Schedule No. A-7

RIO VIRGIN DIGITAL CENTREX

ORIGINAL

Definitions (cont'd)

Direct Inward System Access

Allows selected outside access lines to dial from the switched network directly into RVDC system and gain access to system facilities without attendant assistance.

Do Not Disturb

Allows attendant to program a station so it will not receive any calls. The station still permits dialing out.

Executive Busy Override

Allows a station user to gain access to a busy station; the calling station is then connected to the in-progress call at the busy station.

Group Speed Call

A maximum of 70 stored numbers assigned speed calling location codes. There is a single controller of the list but an many users in the speed call group as desired.

Intercom

Allows abbreviated digit dialing of one station within the RVDC system by another station.

Off-Premises Extension Station

A station located on premises other than the main customer premises.

Paging Access

Allows a station or the attendant to gain access to loudspeaker paging equipment.

ISSUED

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EFFECTIVE

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JUNE 20, 1991

Vice President

DECISION #: 57420

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P O Box 189

Estacada, OR 97023

RIO VIRGIN TELEPHONE COMPANY Original A.C.C. Sheet No. 8

Mesquite, Nevada

Cancels

_____ A.C.C. Sheet No. _____

Tariff No. 1

Schedule No. A-7

RIO VIRGIN DIGITAL CENTREX

ORIGINAL

Definitions (cont'd)

Station Message Detail Recording (SMDR)

Makes a record of all calls originated or received by a particular station.

Station Hunting

If the main number on a station is busy, the incoming call hunts to the next available line in the same group of stations.

Speed Call (Long List)

A maximum of ten stored numbers assigned speed calling location codes. Accessing of the short list is limited to a single user.

Uniform Call Distribution

Allows for an even distribution of incoming calls to a listed directory number over a group of stations.

ISSUED

ISSUED By:

DECISION NO.

EFFECTIVE
JUNE 20, 1991

Brad Day
Vice President
P O Box 189
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ADVICE NO. 13

APPROVED FOR FILING
DECISION #: <u>57420</u>

ORIGINAL

RIO VIRGIN TELEPHONE COMPANY

Original A.C.C. SHEET NO. 9
cancels

Mesquite, Nevada

A.C.C. SHEET NO. ____

SCHEDULE NO. A-7

DIRECT-INWARD-DIALING SERVICE

1. DIRECT - INWARD - DIALING SERVICE

A. DESCRIPTION

Direct-Inward-Dialing Service is a central office feature that provides the customer a means of sending digits from the central office to a switched service vehicle located on the customer's premises.

B. CONDITIONS

- a. Direct-Inward-Dialing (DID) service is offered from those central offices properly equipped and is furnished subject to availability of facilities.
- b. DID trunks are equipped for one-way inward service only and all trunks in a trunk group serving DID station lines must be equipped for DID service.
- c. DID will be installed for a minimum period of not less than 36 months. If a customer discontinues DID service prior to the expiration of the 36 month minimum, a cancellation charge will apply based on the following formula:

Quantity of	Monthly	Number of	Cancellation
Trunks & X		Months X 49% =	
Stations	Rate	Remaining	Charge

ISSUED: 1/17/96

ISSUED BY:
Brenda Crosby
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PO Box 189

EFFECTIVE: 2/21/96

ADVICE NO. 20

Estacada, OR 97023

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ORIGINAL

RIO VIRGIN TELEPHONE COMPANY

First Revised A.C.C. SHEET NO 10

Mesquite, Nevada

cancels
Original A.C.C. SHEET NO. 10

SCHEDULE NO. A-7
DIRECT-INWARD-DIALING SERVICE

2. CONDITIONS (cont.)

- d. The assignment of telephone numbers and the sequence of the numbers assigned to DID service is made at the discretion of the company.
- e. Listing for DID telephone numbers will be provided, subject to the charges rates, and conditions for business additional listings.
- f. All calls to DID telephone numbers will be routed to the customer's PBX for handling.
- g. DID telephone numbers held for future use may only be reserved for one year.
- h. Activation of DID telephone numbers held for future use may be activated in groups or one at a time for the same activation fee.

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3. RATES

- a. Direct-Inward-Dialing
 - 1. DID Trunk
(same as PBX Trunk Rate listed on Sheet 1, Schedule No. L-1)
 - 2. Rate per DID telephone number
(minimum of 30 numbers) **Recurring \$5.00**
 - 3. Rate per DID non-activated telephone number
dedicated for future use **\$0.15**
- b. Installation
 - 1. Initial installations per system **Non-recurring \$600.00**
 - 2. Non-recurring charges on Sheet 1, Schedule No. E-1 will
apply for additions and changes on DID trunks and/or telephone
numbers, except activation of "dedicated for future use numbers".
 - 3. Activation of future use telephone numbers **\$10.00**

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ISSUED: 5/2/96

ISSUED BY:

Brenda Crosby

EFFECTIVE: 6/7/96

Vice President

PO Box 189

ADVICE NO. 22

Estacada, OR 97023

APPROVED FOR FILING

DECISION #: N/A

ORIGINAL

RIO VIRGIN TELEPHONE COMPANY

Original A.C.C. SHEET NO. 11
cancels

Mesquite, Nevada

____ A.C.C. SHEET NO. ____

SCHEDULE NO. A-7

SWITCHED DIGITAL EXCHANGE SERVICE OFFERINGS

1. DIGITAL SWITCHED SERVICE (DSS)

A. DESCRIPTION

Digital Switched Service (DSS) provides digital exchange service for PBX customers. DSS includes a DS1 facility, common equipment, local exchange switching for access to the local exchange and toll networks. Each DS1 facility utilizes 24 channels.

B. DEFINITIONS AND APPLICATION OF SERVICE

DS1 Facility and Common Equipment

This element includes the digital DS1 facility, transmitting at a rate of 1,544 Mbps, and the common equipment necessary to interface each of the 24 channels into the CO switch. The DS1 signal provided to the customer's premises will have a loss not greater than 16.5 db.

Fiber Optic Facility

The DS1 facility may be provided, at the customer's request via a fiber optic facility between the company's CO office and the customer's premises. Special construction charges may apply.

ISSUED: 1/17/96

ISSUED BY:

Brenda Crosby

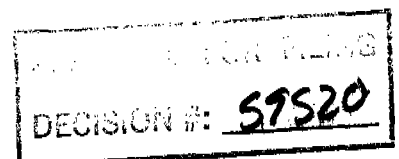
EFFECTIVE: 2/21/96

Vice President

PO Box 189

ADVICE NO. 20

Estacada, OR 97023



ORIGINAL

RIO VIRGIN TELEPHONE COMPANY

Original A.C.C. SHEET NO. 13

cancels

Mesquite, Nevada

A. C.C. SHEET NO. _____

SCHEDULE NO. A-7

SWITCHED DIGITAL EXCHANGE SERVICE OFFERINGS

C. REGULATIONS (cont.)

8. Customers are required to provide muxing/demuxing, at the customer premises for analog trunks riding the DS1 facility.
9. Line power option is not available with DSS.

D RATES AND CHARGES

1. DSS will be provided at the rates and charges listed below:

	<u>Non-recurring Charge</u>	<u>Recurring Charge</u>
DS1 Facility and common equipment, per 24 channel facility	\$900.00	\$230.00
Basic trunk per channel	\$ 35.00	\$ 30.69

ISSUED: 1/17/96

ISSUED TO:

EFFECTIVE: 2/21/96

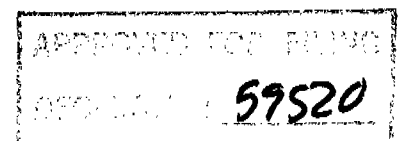
Brenda Crosby

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NEW APPLICATION

RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

Original A.C.C. Sheet No 17

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AZ CORP COMMISSION
A.C.C. Sheet No.

SCHEDULE NO. E-1
LINK UP

OCT 24 12 10 PM '97

ORIGINAL
DOCUMENT CONTROL

1. GENERAL

DOCKET NO. U - 1869-97-586

Applicable to all residential customers of the Company who apply for basic residential service, and meet the eligibility requirements detailed below.

2. DESCRIPTION

Link Up consists of a 50% discount, up to a maximum of \$30 for new service connection charges to connect the customer to the local telephone network.

In addition, the customer may defer payment on up to \$200 on connection charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. The deferred charges shall be paid in equal monthly portions over the deferral period. If any payments are delayed, interest shall accrue from that date forward.

3. ELIGIBILITY REQUIREMENTS

A. An applicant must meet all of the following criteria in order to qualify for Link Up.

1. The consumer must participate in one of the following programs:

- a. Medicaid
- b. Food Stamps
- c. Supplemental Security Income (SSI)
- d. Federal Public Housing Assistance
- e. Low Income Home Energy Assistance Program

2. The consumer must sign, under penalty of perjury a document certifying:

- a. He/she is receiving benefits from one of the programs in A.1. above.
- b. Name of the program from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program

named in b. preceding.

3. The premises at which the residential service is requested is the applicant's principal place of residence.

ISSUED:

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VICE PRESIDENT
P.O. Box 189
Estacada, OR 97023

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DICTION #: N/A

ADVICE NO. 24

SCHEDULE NO. E-1
LINK UP (Cont'd)

ORIGINAL

3. ELIGIBILITY REQUIREMENTS (CONT'D)

A. Cont'd

4. There is only one telephone line serving the residential premises. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

B. Link Up will not be furnished on a Foreign Exchange (FEX) basis.

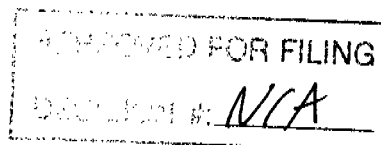
C. Consumers shall be allowed to receive benefit under the Link Up Program for a second or subsequent time only for a principal place of residence with an address different from the residential address at which the Link Up assistance was previously provided.

ISSUED:

EFFECTIVE: 4/22/97

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P.O. Box 189
Estacada, OR 97023

ADVICE NO. 24



SCHEDULE NO. E-1
LIFELINE

ORIGINAL

1. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company

2. RATES

A. Baseline Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

Residential Access Lines

Monthly Credit or Discount

Federal baseline Lifeline reduction

\$3.50

These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The Federal baseline Lifeline reduction shall be used to waive the consumers federal End-User Common Line charge or Subscriber Line Charge.

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

B. The following services are included:

1. Single party, voice grade access to the Public Switched Network
2. Access to emergency services
3. Access to operator services
4. Access to inter exchange services, unless toll blocking is chosen
5. Access to directory assistance
6. Toll Blocking

3. ELIGIBILITY REQUIREMENTS

A. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

1. To qualify for Lifeline, the consumer must participate in one of the following programs:
 - a. Medicaid
 - b. Food Stamps
 - c. Supplemental Security Income (SSI)

ISSUED:

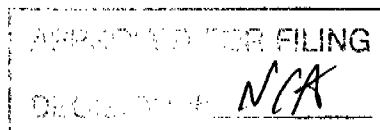
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ADVICE NO. 24

SCHEDULE NO. E-1
LIFELINE (Cont'd)

ORIGINAL

3. ELIGIBILITY REQUIREMENTS (Cont'd)

A. Cont'd

1. Cont'd

- d. Federal Public Housing Assistance
- e. Low Income Home Energy Assistance Program

2. The consumer must sign, under penalty of perjury, a document certifying:

- a. He/she is receiving benefits from one of the programs in 3.A.1. above.
- b. Name of program from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program named in b. preceding.

3. The premises at which the residential service is requested is the applicant's principal place of residence.

4. There is only one telephone line serving the residential premises. The residential premises (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

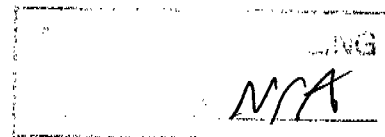
B. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.

C. Lifeline service shall not be disconnected for nonpayment of toll charges.

D. If the consumer chooses "toll blocking" the company will not charge a service deposit.

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EFFECTIVE: 11/22/97

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ADVICE NO. 24

RIO VIRGIN TELEPHONE COMPANY

Second Revised A.C.C. Sheet No. 1
cancels

Mesquite, Nevada

First Revised A.C.C. Sheet No. 1

Tariff No. 1

ORIGINAL

Schedule No. E-1

MULTI-ELEMENT SERVICE CHARGES

APPLICABILITY

Applicable to multi-element service charges as they apply to all single-line residential and business exchange service and facilities, except where otherwise indicated.

TERRITORY

Within the exchange area as said areas are defined on maps filed as part of the tariff schedule.

CHARGES

Non-recurring Charge

1. Elements for new and additional service, move and changes and in-place connections.

a. Service Ordering Charge - per customer request

(1) Connection of new or additional central office line \$20.00

(2) Moving or changing existing service or adding new or additional service other than central office lines 20.00

b. Line Connection Charge, per central office line 15.00

c. Premise Visit Charge, per customer request 20.00

ISSUED: 5/26/89

ISSUED BY:

ADVICE NO. 8
DECISION NO.

BRAD DAY
Vice President
P.O. Box 189
Estacada, Oregon 97023

APPROVED FOR FILING
IN COMPLIANCE WITH
DECISION #: 56661

EFFECTIVE OCT. 25, 1989

RIO VIRGIN TELEPHONE COMPANY

Mesquite, Nevada

First Revised

Original

A.C.C. Sheet No. 2

cancels

A.C.C. Sheet No. 2

ORIGINAL

Schedule No. E-1

L

MULTI-ELEMENT SERVICE CHARGES - (Cont.)

SPECIAL CONDITIONS

1. Charges shown in this section are based on work being performed during regularly scheduled work hours of the Company's employees. Premium cost of overtime, when performed for customer convenience, will be billed to the requesting customer.
2. Charges provided for in this section are in addition to the regular schedule of rates and charges set forth elsewhere in this tariff.
3. Charges may consist of one or more nonrecurring charge for work performed due to customer request. The charges are separately established in order to provide a reasonable basis for an equitable recovery of costs incurred in the required operations.
4. Multi-element service charges include:
 - a. Service Ordering Charge
 - (1) The Service Ordering Charge is applicable to each customer request for work performed by the Company in connection with the receiving, recording and processing of a customer request to be completed for the same account, at the same premises, at the same time.
 - (2) One Service Ordering Charge applies for all items included on a service order. Only one Service Ordering Charge is applicable even though the Company elects to issue more than one service order to comply with the customer's request for service.
 - b. Line Connection Charge
 - (1) The Line Connection Charge is applicable for work performed in the central office and work performed in providing or rearranging the dropwire or outdoor circuit on the customer's premises. The charge applies to work including but not limited to:
 - Establishing or changing connections in the central office.
 - Establishing or changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line transfers.

L

ISSUED: 5/26/89

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ADVICE NO. 8
DECISION NO.

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Vice President
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ORIGINAL

Schedule No. E-1

MULTI-ELEMENT SERVICE CHARGES - (Cont.)

SPECIAL CONDITIONS - (Cont.)

4. Multi-element service charges include: (cont.)

b. Line Connection Charge - (cont.)

- Telephone number changed at customer's request.
- Restoration of service for vacation or suspended service.

c. Premises Visit Charge

- (1) A Premises Visit Charge is applicable customer's premises to perform work, o repair work, at the customer's request
- (2) When the Company requires more than on customer's request, only one Premises

d. Inside Wiring Charge

- (1) Inside Wiring Charge is applicable to installing, moving or changing inside wire on the customer's premises to provide service at locations requested. The Inside Wiring charge is applicable to each location on the customer's premises for immediate or future connection of an item of terminal equipment.
- (2) The Inside Wiring Charge does not apply when suitable inside wiring is in place.
- (3) The Inside Wiring Charge is applicable to the following types of wiring arrangements:
 - (a) Prewiring
Prewiring is described as the inside wiring placed during initial construction of a premises or during remodeling of a premises. Prewiring will be placed only if inside wall and ceiling coverings are not yet installed unless suitable conduit or passageway are provided.
 - (b) Postwiring
Postwiring is described as inside wiring placed at a premises during initial or subsequent provision of telephone service at the premises after inside wall and ceiling coverings are installed or if suitable conduit or passageways exist. Postwiring will be exposed wire installations.
- (4) Prewiring and postwiring will conform to City, County, and State Ordinances and Building Codes. It shall be the customer's responsibility to provide adequate conduit or raceways when so required by Building Code or Ordinance.

ISSUED: 5/26/89

ISSUED BY:

BRAD DAY

Vice President

P.O. Box 189

Estacada, Oregon 97023

ADVICE NO. 8

DECISION NO.

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IN COMPLIANCE WITH
DECISION #: 56661

EFFECTIVE OCT. 25, 1989

ORIGINAL

Schedule E-1

MULTI-ELEMENT SERVICE CHARGES - (Cont.)

SPECIAL CONDITIONS - (Cont.)

5. Multi-element service charges do not apply in connection with:
- a. Moves, rearrangements or changes initiated by the Company.
 - b. Public telephones.
 - c. Change in billing and/or directory listing.
 - d. Change in class, grade or type of service.
 - e. Customer-Provided telephone sets or other terminal equipment connected by the customer when no central office line connection, premises visit or premises work is required by the Company.
 - f. The disconnection and removal of one or more items furnished under a directly associated monthly rate.
6. The Multi-element service charges for service ordering (change) and line connection shall be applicable to reconnection of temporarily disconnected service.
7. Move and changes
- a. A change of location from one premises to another will not be treated as a move, but as an outside move, different premise.
 - b. If a customer moves to a new room or apartment within the same apartment building, rooming house, motel or hotel and vacates the room or apartment where his telephone service is installed, the service connection charge for new service will apply for the establishment of service at the new location.
 - c. A temporary disconnection or rearrangement of a customer's telephone facilities to permit remodeling or redecoration of the customer's premises will be considered as a move or rearrangement and the applicable multi-element service charges will apply.

ISSUED: 5/26/89

ADVICE NO. 8
DECISION NO.ISSUED BY:
BRAD DAY
Vice President
P. O. Box 189
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EFFECTIVE OCT. 25, 1989

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DECISION #: 56661

RIO VIRGIN TELEPHONE COMPANY

Original

A.C.C. Sheet No. 5

Mesquite, Nevada

cancels

A.C.C. Sheet No. _____

Tariff No. 1

ORIGINAL

Schedule E-1

N

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS EQUIPMENT AND SERVICE

	<u>Installation Charge</u>	<u>Monthly Rate</u>
1. Extra Directory Listings		
a. Extra regular listings in the alphabetical section of the directory.	-0-	\$.25
b. Extra special listings in the alphabetical section of the directory.	-0-	.25
2. Mileage Charges		
a. The rates in 1A (1) and (2) are in addition to the applicable construction or line extension charges, and the local exchange rate for the class of service desired.		
b. Extension Stations: For Circuit length in excess of 300' from the main station the following rate per each one-quarter mile or fraction thereof measured along the circuit.		
c. Route will apply:		
(1) On the same premises as the main station	-0-	\$.50
(2) On premises other than those upon which the main station is located.	-0-	.75

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ADVICE NO. 8
DECISION NO.

BRAD DAY
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DECISION #: 56661

RIO VIRGIN TELEPHONE COMPANY

Original

A.C.C. Sheet No. 6

Mesquite, Nevada

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A.C.C. Sheet No. _____

Tariff No. 1

ORIGINAL

Schedule E-1

N

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS EQUIPMENT AND SERVICE (Cont.)

Installation
Charge

Monthly
Rate

3. Private Lines

When within the boundaries of this company

- a. The Telephone Company will furnish and maintain Private Lines, where facilities are available within the Exchange Area, for telephone communication between stations not connected to the exchange switchboard at the following rates:

- | | | |
|---|-----|---------|
| (1) For the initial one-half mile of circuit or fraction thereof, measured along the circuit route. | -0- | \$ 2.00 |
| (2) For each additional one-fourth mile of circuit or fraction thereof, measured along the circuit route. | -0- | .75 |

- b. For service furnished jointly with the Bell Telephone Co. of Nevada the conditions and rates will be as specified in the applicable intrastate tariffs of Bell Telephone Co. of Nevada.

4. Special Circuits

- a. Local loops used in connection with interexchange facilities for either Private Line Telephone Service, Private Line Teletypewriter Service, and Private Line Morse Service will be furnished where facilities are available, at the Business Individual Line Rate.

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DECISION NO.

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RIO VIRGIN TELEPHONE COMPANY

Original

A.C.C. Sheet No. 7

Mesquite, Nevada

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A.C.C. Sheet No. _____

Tariff No. 1

ORIGINAL

Schedule E-1

N

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS EQUIPMENT AND SERVICE - (Cont.)

<u>Installation</u>	<u>Monthly</u>
<u>Charge</u>	<u>Rate</u>

4. Special Circuits - (cont.)

- (1) An installation charge equal to the cost of labor required to install such loops applies to each loop in lieu of a Service Connection Charge.

The minimum installation charge will be: \$10.00 -0-

- b. Channels for service not specifically named elsewhere in these Tariffs, and for purposes other than telephonic communication, will be furnished where facilities are available and where in the judgement of the Telephone Company the use to be made of such Channels is not contrary to regulations.

- (1) Channels for PBX tie lines, or alarm circuits, and like purposes:

First half-mile or fraction thereof: -0- \$2.00

Each additional one-quarter mile or fraction thereof: -0- .75

- (2) Channels for use in connection with interexchange facilities such as radio broadcasts involving circuits between pick-up points and a radio station or studio, and between the studio and/or station transmitter:

First one-quarter mile or fraction thereof airline measurement: -0- 2.00

Each additional one-quarter mile or fraction thereof: -0- .75

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ADVICE NO. 8

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Original

A.C.C. Sheet No. 8

Mesquite, Nevada

cancels

A.C.C. Sheet No.

Tariff No. 1

ORIGINAL

Schedule E-1

N

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS EQUIPMENT AND SERVICE - (Cont.)

Installation
Charge

Monthly
Rate

4. Special Circuits - (cont.)

Note: If the use to which these Channels are to be put requires that they be equalized or balanced, the initial equalization or balancing and future adjustments shall be done by the subscriber, or if done by the Telephone Company, the cost thereof will be billed to the subscriber.

- (3) The Telephone Company does not hold itself out to furnish Channels with a transmission level of a better grade than circuits used for normal telephonic communication and will do so only if physically and economically practicable from the Company's standpoint.
- (4) The subscriber must agree that the volume of electrical input on such Channels will be maintained at a level sufficiently low so as not to cause interference with other services of the Telephone Company.
- (5) An installation charge equal to the cost of labor required to install such Channels applies to each Channel in lieu of the multi-element service connection charges. The minimum installation charge will be: \$10.00 -0-

N

ISSUED: 5/26/89

ISSUED BY:

BRAD DAY

Vice President

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Estacada, Oregon 97023

EFFECTIVE OCT. 25, 1989

ADVICE NO. 8
DECISION NO.

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DECISION #: 56661

RIO VIRGIN TELEPHONE COMPANY

Original

A.C.C. Sheet No. 9

Mesquite, Nevada

cancels

A.C.C. Sheet No. _____

Tariff No. 1

ORIGINAL

Schedule E-1

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS EQUIPMENT AND SERVICE - (Cont.)

Installation
Charge

Monthly
Rate

5. Touch Tone Service

Touch tone dialing service will be provided in any type of telephone service requested by the subscriber at the following rates and charges:

Access Line

-0-

\$.75

6. Trunk Locating Service

Trunk locating service will be provided to multi business customers who subscribe to Key System or PABX Truck Access Line Service.

N

-0-

-0-

CONDITIONS:

a. Trunk Locating Service is limited to use on a particular customer's lines or trunks; hunting features cannot be utilized between services billed to separate customers at the same or different addresses or for the same customer at different addresses.

b. When a service connection or service charge applies to a line/lines or trunk/trunks, hunting will be established without additional nonrecurring charge.

ISSUED: 5/26/89

ISSUED BY:

BRAD DAY

Vice President

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EFFECTIVE OCT. 25, 1989

ADVICE NO. 8

DECISION NO.

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RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

Original

A.C.C. SHEET NO. 10

cancels

A.C.C. SHEET NO. _____

TARIFF NO. 1

ORIGINAL

Schedule No. E-1

GENERAL EXCHANGE SERVICE TARIFFS

Promotions

Each year, Rio Virgin Telephone Company offers the following promotional sales to its customers on a regularly scheduled basis:

- A. Touch calling: Conversion of single line "rotary" telephone service to touch-calling on a regularly scheduled basis. Offered twice each year in January and June to the following exchanges:

Littlefield

- B. Voice Mail: Installation of voice mail with no installation charge. One time introductory offer; May - June 1994, then offered three times each year, April, August and November with no installation charge to the following exchanges:

Littlefield

- C. Custom Calling Features: Installation of any Custom Calling Feature. Offered three times each year in March, July and December to the following exchanges:

Littlefield

During each promotion the applicable non-recurring charge will be waived.

Residential - \$35.00

Business - \$35.00

ISSUED:

ISSUED BY:

EFFECTIVE: 04/06/94

Brenda Crosby
Vice President
P O Box 189

ADVICE NO. 19

Estacada, Oregon 97023

APPROVED FOR FILING

DECISION #: 58591

ORIGINAL

RIO VIRGIN TELEPHONE COMPANY

Original A.C.C. SHEET NO. 11

cancels

Mesquite, Nevada

A.C.C. SHEET NO. _____

Schedule No. E-1

GENERAL EXCHANGE SERVICE TARIFFS

Resale/Sharing Of Company Services

A. General

1. Customers engaged in the Resale/Sharing of Exchange Services furnished by the Company shall be subject to the terms and conditions specified in this section.
2. Access to the network furnished to the customer-of-record is limited to the following Type and Classes of Service:
 - Business PBX trunks
 - Business access lines
3. Customer provided coin telephone service may be provided at rates and conditions specified in Schedule A-4.
4. Access lines provided in a Resale Service Area may be arranged for Hunting Service at rates and charges as specified in Schedule E-1.
5. The customer-of-record must notify the Company in writing of his/her intent to resale/share Company services. In addition, the customer-of-record must provide the Company with a legal description and any other documents, such as a map, to delineate the Resale/Sharing Service Area. When the Resale/Sharing Service Area is a building, all of the building must be included.
6. The Company will provide service to the customer-of-record under the following conditions:
 - a. The Company retains the right to directly serve the individual customers inside the Resale/Sharing Service Area upon request from such customers.
 - b. The Company will be provided access or rights-of-way to directly serve individual customers in the Resale/Sharing Service Area.

ISSUED: 1/17/96

ISSUED BY:

Brenda Crosby

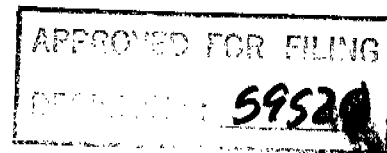
EFFECTIVE: 2/21/96

Vice President

PO BOX 189

ADVICE NO. 20

Estacada, OR 97023



ORIGINAL

RIO VIRGIN TELEPHONE COMPANY

Original A.C.C. SHEET NO. 12
cancels

Mesquite, Nevada

A.C.C. SHEET NO. _____

Schedule No. E-1

GENERAL EXCHANGE SERVICE TARIFFS

Resale/Sharing Of Company Services (cont.)

A. General (cont.)

6. c. The customer-of-record must be prepared to provide the facilities which the Company requires initially and/or subsequently to directly serve individual customers who have requested any telecommunications service from the Company in the Resale/Shared Service Area. The Company shall select the least cost (to the Company) option of the following:
 - (1) Wire or cable provided to the Company in risers, raceways or other supporting structures provided at no cost by the building owner or customer-of-record; or
 - (2) Lease from the building owner or customer-of-record wire or cable facilities that would normally be provided by the Company and that are in place and not being utilized at a one-time charge of 15 cents per pair route foot, applicable for the entire period of use of such wire or cable pairs; or
 - d. In addition, the individual customer has the right to furnish its own wire or cable facilities.
 - e. All such facilities must comply with Part 68 of the F.C.C. (47 C.F.R. Part 68) and the National Electrical Code, as may be amended from time to time.
 - f. The Company will not provide service to a customer-of-record who assesses a surcharge to any individual customer who requests to be served directly by the Company.
7. In a high rise building, or buildings in a campus arrangement, the customer-of-record is required to provide conduit and/or supporting structures from the cable entrance to the building to the network interface.

ISSUED: 1/17/96

ISSUED BY:

EFFECTIVE : 2/21/96

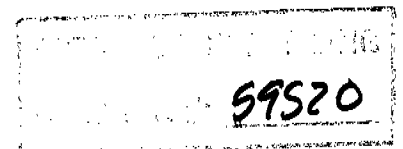
Brenda Crosby

Vice President

ADVICE NO. 20

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ORIGINAL

RIO VIRGIN TELEPHONE COMPANY

Original A.C.C. SHEET NO. 13

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Mesquite, Nevada

A.C.C. SHEET NO. _____

Schedule No. E-1

GENERAL EXCHANGE SERVICE TARIFFS

Resale/Sharing Of Company Services (cont.)

A. General (cont.)

8. The customer-of-record and/or individual customer is responsible for the provision of all wiring (facilities) on the customer-of-record's and/or individual customer's side of the Network Interface. Such wiring facilities which are connected to the Company's facilities must be installed in accordance with Part 68 of the F.C.C. (47 C.F.R. Part 68) and the National Electrical Code, as may be amended from time to time.
9. The Company will not be responsible for transmission quality beyond the point of interconnection with the customer-of-record or customer provided facilities.
10. The customer-of-record and/or an individual customer may arrange for Company installation and/or maintenance of their facilities.
11. The Company is not responsible for the allocation of usage or charges for resale/shared services. The customer-of-record is responsible for allocating the charges for resale/shared services.
12. Applications for service as well as requests for additions, rearrangements or discontinuance of service will be accepted only from the customer-of-record or from the customer-of-record's legally authorized and designated agent where that authorization has been confirmed in writing.
13. Whenever customer notification is required, the Company will not be responsible to give notice other than to the customer-of-record or his/her authorized agent.
14. All charges will be billed to the customer-of-record only. In addition, the customer-of-record must provide a deposit or other acceptable security prior to the provision of service.

ISSUED: 1/17/96

ISSUED BY:

Brenda Crosby

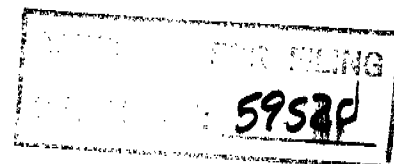
EFFECTIVE: 2/21/96

Vice President

PO Box 189

ADVICE NO. 20

Estacada, OR 97023



ORIGINAL

RIO VIRGIN TELEPHONE COMPANY

Original A.C.C. Sheet No. 14

Mesquite, Nevada

cancels

A.C.C. Sheet No. _____

Schedule No. E-1

GENERAL EXCHANGE SERVICE TARIFFS

Resale/Sharing Of Company Services (cont.)

A. General (cont.)

15. Customers-of-record may provide their services only to those located within their Resale/Sharing Service Area.
16. If the Resale/Sharing Service Area encompasses public rights-of-way and/or public thoroughfares, use of Company facilities shall be at rates which will cover the Company's costs. If the parties are unable to reach an agreement on a contract for such use, the customer-of-record may obtain its own authority to use the public rights-of-way and/or thoroughfares. This Tariff does not provide the basis for such authority.
17. In the event provisions shown elsewhere in the Tariff are in conflict with the terms of this section, the terms of this section shall control. When a customer-of-record does not exist in the Resale/Sharing Service Area, this Tariff will not apply.

B. Definitions

Customer-of-Record

The customer-of-record shall be a person or entity who is responsible for the administration of the telecommunications service of the Resale/Shared Service Area or a person or entity who is responsible for the administration of the telecommunications by virtue of ownership, lease, management agreement or the like.

The customer-of-record is the person or legal representative responsible for:

- Placing application for service,
- Requesting additions, rearrangements, maintenance or discontinuance of service.
- Payment in full of charges incurred such as toll, directory assistance, etc.

ISSUED: 1/17/96

ISSUED BY:

Brenda Crosby

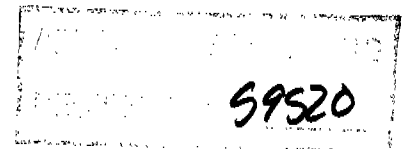
EFFECTIVE: 2/22/96

Vice President

PO Box 189

ADVICE NO. 20

Estacada, OR 97023



ORIGINAL

RIO VIRGIN TELEPHONE COMPANY

Original A.C.C. SHEET NO. 15

Mesquite, Nevada

cancels

A.C.C. SHEET NO. _____

Schedule No. E-1

GENERAL EXCHANGE SERVICE TARIFFSResale/Sharing Of Company Services (cont.)**B. Definitions (cont.)**
Individual Customer

As used in this section, refers to a customer located within a Resale/Shared Service Area served directly by the Company at the customer's request.

Resale of Service

Reselling of Company exchange telecommunications service to others within a Resale/Shared Service Area.

Resale/Shared Service Area

A building or geographic area within which local exchange telecommunications service is resold or shared between a customer-of-record and other telephone users.

Shared Service

The shared use with others of Company exchange telecommunications service.

C. Rates and Charges

1. The Flat Rate Sharing Access Line is available for use in shared locations on PBX, key systems, and multifunction systems.
2. Rates and charges for PBX and key systems specified in Schedule L-1 apply.
3. For applicable nonrecurring charges see Schedule E-1.

ISSUED: 1/17/96

ISSUED BY:

EFFECTIVE: 2/21/96

Brenda Crosby
PO Box 189
Estacada, OR 97023

ADVICE NO. 20

APPROVED FOR FILING
DECISION #: 59520

SCHEDULE NO. E-1
LINK UP

ORIGINAL

1. GENERAL

Applicable to all residential customers of the Company who apply for basic residential service, and meet the eligibility requirements detailed below.

2. DESCRIPTION

Link Up consists of a 50% discount, up to a maximum of \$30 for new service connection charges to connect the customer to the local telephone network.

In addition, the customer may defer payment on up to \$200 on connection charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. The deferred charges shall be paid in equal monthly portions over the deferral period. If any payments are delayed, interest shall accrue from that date forward.

3. ELIGIBILITY REQUIREMENTS

A. An applicant must meet all of the following criteria in order to qualify for Link Up.

1. The applicant must meet the same eligibility requirements that apply under Section 3 - Eligibility Requirements of the Lifeline tariff.

2. The consumer must sign, under penalty of perjury a document certifying:

a. He/she is receiving benefits from one of the programs in A.1. above.

b. Name of the program from which they are receiving benefits.

c. That he/she will notify the company if he/she no longer participates in the program named in b. preceding.

3. The premises at which the residential service is requested is the applicant's principal place of residence.

ISSUED: 12/22/97

EFFECTIVE: 7-21-98

BRENDA CROSBY

VICE PRESIDENT

P.O. Box 189

Estacada, OR 97023

ADVICE NO. 24

APPROVED FOR FILING

DECISION #: N/A

ORIGINAL

SCHEDULE NO. E-1
LINK UP (Cont'd)

3. ELIGIBILITY REQUIREMENTS (CONT'D)

A. Cont'd

4. There is only one telephone line serving the residential premises. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

B. Link Up will not be furnished on a Foreign Exchange (FEX) basis.

C. Consumers shall be allowed to receive benefit under the Link Up Program for a second or subsequent time only for a principal place of residence with an address different from the residential address at which the Link Up assistance was previously provided.

ISSUED: 12/22/97

EFFECTIVE: 7-21-98

BRENDA CROSBY

VICE PRESIDENT

P.O. Box 189

Estacada, OR 97023

ADVICE NO. 24

APPROVED FOR FILING

DECISION #: N/A

ORIGINAL

RIO VIRGIN TELEPHONE COMPANY
d/b/a Rio Virgin Telephone & Cablevision
Mesquite, Nevada

First Revised A.C.C. Sheet No. 19
cancels
Original A.C.C. Sheet No. 19

SCHEDULE NO. E - 1 LIFELINE SERVICE

1. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company.

2. RATES

A. Baseline Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

<u>Residential Access Lines</u>	<u>Monthly Credit or Discount</u>
Federal baseline Lifeline reduction	*
Federally funded Reduction in Local Rate	\$1.75
* (100% of Interstate Subscriber Line Charge	

These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The Federal Baseline Lifeline reduction shall be used to waive the consumer's federal End-User common Line Charge or Subscriber Line Charge. In no case will the discount exceed the rate charged for the service subscribed to by each individual.

B. The following services are included:

1. Single-party, voice grade access to the public switched network;
2. Access to emergency services;
3. Access to operator services;
4. Access to inter exchange service, unless toll blocking is chosen;
5. Access to directory assistance; and
6. Toll blocking.

3. ELIGIBILITY REQUIREMENTS

A. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

1. To qualify for Lifeline, the consumer must participate in one of the following programs: (a) Medicaid (b) Food Stamps (c) Supplemental Security Income (SSI).

ISSUED: November 30, 2001

EFFECTIVE: January 1, 2002

ADVICE NO 30

ISSUED BY:

Brenda Crosby
Vice President
PO Box 189

Estacada, OR 97023

ADMINISTRATIVELY
APPROVED FOR FILING

SCHEDULE NO. E-1
LIFELINE (Cont'd)

ORIGINAL

3. ELIGIBILITY REQUIREMENTS (Cont'd)

A. Cont'd

1. Cont'd

- d. Federal Public Housing Assistance**
- e. Low Income Home Energy Assistance Program**

2. The consumer must sign, under penalty of perjury, a document certifying:

- a. He/she is receiving benefits form one of the programs in 3.A.1. above.**
- b. Name of program from which they are receiving benefits.**
- c. That he/she will notify the company if he/she no longer participates in the program named in b. preceding.**

3. The premises at which the residential service is requested is the applicant's principal place of residence.

4. There is only one telephone line serving the residential premises. The residential premises (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

B. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.

C. Lifeline service shall not be disconnected for nonpayment of toll charges.

D. If the consumer chooses "toll blocking" the company will not charge a service deposit. Toll blocking will be provided to Lifeline subscribers at no charge.

E. Partial payments from subscribers will first be applied to local service charges and then to any outstanding toll charges.

ISSUED: 12/22/97

EFFECTIVE: 7-21-98

BRENDA CROSBY

VICE PRESIDENT

P.O. Box 189

Estacada, OR 97023

ADVICE NO. 24

APPROVED FOR FILING

DECISION #: N/A

ORIGINAL

RIO VIRGIN TELEPHONE COMPANY
d/b/a Rio Virgin Telephone & Cablevision
Mesquite, Nevada

First Revised A.C.C. Sheet No. 21
cancels
Original A.C.C. Sheet No. 21

SCHEDULE NO. E-1 LIFELINE SERVICE

4. ELIGIBILITY REQUIREMENTS (Cont'd)

- F. Low-income customers who qualify under Arizona Low Income Telephone Assistance Plan (ALITAP) will receive the federal baseline support amount equal to 100% of subscriber line charge plus the additional \$1.75 in federal Lifeline support. ALITAP customers are also eligible to receive matching federal Lifeline support in an amount equal to one-half the amount of the state support. For example, if the 17% discount in local service charges contributed by the state equaled \$2.00, the matching federal Lifeline support amount would equal \$1.00. State support under A.R.S. 46.703 would be in addition to this amount.

D

ISSUED: November 30, 2001

EFFECTIVE: January 1, 2002

ADVICE NO. 30

ISSUED BY:

Brenda Crosby

Vice President

PO Box 189

Estacada, OR 97023

ADMINISTRATIVELY
APPROVED FOR FILING

Tariff No. 1

ORIGINAL

Schedule No. L-1

LOCAL EXCHANGE SERVICE TARIFFS

A. APPLICATIONS

These Tariffs apply to the local telephone exchange services of the Rio Virgin Telephone Company, hereinafter referred to as the Telephone Company, in its Littlefield and Black Rock Exchanges, located in Mohave County, Arizona.

B. GENERAL

The charges quoted in this Tariff or in the General Rules and Regulations and the General Exchange Tariffs are for periods of one month, are payable monthly in advance, and entitle the customer to exchange telephone service within the Mesquite Exchange.

C. MONTHLY ACCESS LINE RATES - LITTLEFIELD EXCHANGE

1 Party Residence	\$10.00
1 Party Business	13.00
PABX Trunk	19.50
Key System	19.50

D. MONTHLY ACCESS LINE RATES - BLACK ROCK EXCHANGE

1 Party Residence	\$11.00
1 Party Business	17.00
PABX Trunk	25.50
Key System	25.50

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FEB 3 11 44 AM '89
DOCUMENT
CONTROL

The above rates do not include customer premises inside wire, the telephone instrument or other terminal equipment. The telephone companies responsibility for service stops at the demarkation point (the protector) unless arrangements have been made with the telephone company for maintenance or repair of facilities on the customers side of the demarkation point.

ISSUED: 1/31/89

ISSUED BY:

EFFECTIVE: 2/1/89

Brad Day
Vice President
P.O. Box 189
Estacada, Oregon 97023

APPROVED FOR FILING
IN COMPLIANCE WITH:
DECISION #: 56330

ADVICE NO. 5
DECISION NO. 56010

RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

ORIGINAL A.C.C. Sheet No. 1
cancels
A.C.C. Sheet No. _____

TARIFF NO. 1

Schedule No. T-1

ORIGINAL

MESSAGE TOLL TELEPHONE SERVICE

APPLICABILITY

Applicable to message toll telephone service furnished or made available by the Rio Virgin Telephone Company between its points, and between its points and points reached over facilities of connecting utilities

TERRITORY

Between points within the State of Arizona where the respective rate centers of such points are located in said state.

RATES

ADOPTION NOTICE

Rio Virgin Telephone Company assents to, adopts, and concurs in the Message Toll Telephone Service tariff of U S West Communications of Arizona together with amendments thereto and successive issues thereof, and hereby makes itself a party thereto until this authority is revoked by cancellation of this adoption notice by formal and official notice of the Arizona Corporation Commission.

ISSUED:

ISSUED BY:

Brad Day
Vice President
P.O. Box 189

Estacada, Oregon 97023

APPROVED FOR FILING

DECISION #: 56747

EFFECTIVE DEC. 27, 1989

Advice No. 10

Rio Virgin Telephone Company Original A.C.C. Sheet No. 1

Mesquite, Nevada

Cancels

Original A.C.C. Sheet No. ____

Tariff No. 1

Schedule No. T-2

ORIGINAL

UNIVERSAL SERVICE FUND

The surcharges set forth below relate to funding the Arizona Universal Service Fund (AUSF) and are in addition to the rates and charges for access service, toll service, and local service set forth in the applicable tariffs. If the Company determines it has collected its annually assessed amount prior to the end of the calendar year, it will suspend collection of these surcharges for the remainder of that year, subject to any subsequent adjustment necessitated by Commission order.

ACCESS PORTION

AUSF CCL Originating Minute Surcharge:

	<u>Rate</u>
Currently assessed surcharge, per originating CCL minutes (1,2)	\$0.0005456

TOLL PORTION

AUSF Surcharge for intraLATA toll:

	<u>Rate</u>
Currently assessed surcharge, per message (1,2)	\$0.003

LOCAL PORTION

AUSF Surcharge applied to each assess line
on a monthly basis:

	<u>Rate</u>
Currently assessed surcharge, per assess line per month (1,2)	\$0.02

NOTE 1: Surcharge per Decision No. 56657. As the Arizona Corporation Commission issues orders which increase or decrease the requirement for AUSF funding, this surcharge amount will be adjusted accordingly.

NOTE 2: Adjustments to this surcharge shall be effective upon 30 days notice to the Arizona Corporation Commission, unless otherwise ordered by the Commission.

ISSUED: 7/25/91

ISSUED BY:

Brad Day
Vice President
P O Box 189

Estacada, OR 97023

ADVICE NO. 14

APPROVED FOR FILING

DECISION #: 57528

EFFECTIVE SEPT. 1, 1991

RIO VIRGIN TELEPHONE COMPANY Original A.C.C. Sheet No. 1

Cancels

Mesquite, Nevada

_____ A.C.C. Sheet No. _____

Tariff No. 1

ORIGINAL

Schedule No. X-1

OBSOLETE SERVICE OFFERINGS

APPLICABILITY

Applicable to obsolete service or equipment.

TERRITORY

Within the exchange areas, as said area are defined on maps
filed as part of the tariff schedules.

ISSUED

ISSUED By:

DECISION NO.

EFFECTIVE;
JUNE 20, 1991

ADVICE NO. 13

Brad Day
Vice President
P O Box 189
Estacada, OR 97023

APPROVED FOR FILING
DECISION #: <u>57420</u>

RULES AND REGULATIONS

1. DESCRIPTION OF SERVICE

- A. Exchange service is available through facilities owned by the Rio Virgin Telephone Company, and maintained to the best of their ability for the purpose of furnishing service to subscribers on an equitable and satisfactory standard.

Exchange service shall be that extended to subscribers from the central office designated by the Company, which allows each subscriber to call any other subscriber within the given exchange area without additional toll charges.

2. RENDERING AND PAYMENT OF BILLS

- A. subscriber for service shall be responsible for the payment of all exchange, toll and other charges applicable to his service made in accordance with the Company's schedules of Rates and Rules and Regulations.

A. Rendering of Bills

Flat rate exchange service

Bills for flat rate exchange service for the period specified in the rate schedule will be rendered in advance and are payable in advance.

Toll Service

Toll Service in Conjunction with Flat Rate and Message Rate Service.

Bills for toll service will be rendered in arrears monthly and will be presented with the periodic bills for exchange service; however, where it appears necessary or advisable, toll bills may be rendered at more frequent intervals.

**PUBLIC SERVICE COMMISSION
OF NEVADA**

FILED M. Continued

EFFECTIVE:

**ISSUED BY: MITCHEL BURNS
Secretary-Treasurer**

EFFECTIVE JUL -1 1955

RULES AND REGULATIONS

2. RENDERING AND PAYMENT OF BILLS - Continued

B. Billing Period

Bills for exchange and toll service will be rendered as nearly as possible at regular intervals. Except as otherwise stated, the regular billing period will be one month.

C. Payment of Bills

Payment of bills for telephone service shall be made at the office of the Company or to a duly authorized collector of the Company. All charges for exchange and toll service are payable only in lawful money of the United States.

Service connection charges are payable at the time application for the particular service is made or at the time of the initial billing for exchange service. Charges for moves and changes are billed upon completion of the work.

Closing bills, special bills, or bills rendered to persons discontinuing exchange service are payable upon presentation.

Deposits for the establishment or re-establishment of service are payable before service is installed or restored.

3. DISCONTINUANCE OF SERVICE

A. Non-payment of Bills

Flat Rate Exchange Service

Flat rate exchange service to a particular installation, separately served and billed, may be temporarily or permanently discontinued for the non-payment of a bill, for the service rendered, provided the bill therefore has not been paid.

Toll Service

When a subscriber's exchange service is temporarily or permanently discontinued as provided for in these Rules and Regulations, the subscriber's toll service may also be discontinued.

PUBLIC SERVICE COMMISSION

OF NEVADA

MAY 2 1955

Continued

EFFECTIVE:

**ISSUED BY: MITCHEL BURNS
Secretary-Treasurer**

EFFECTIVE JULY 1 1955

RULES AND REGULATIONS

3. DISCONTINUANCE OF SERVICE - Continued

When a subscriber fails to pay bills for toll service rendered in connection with a particular exchange service, telephone service may be temporarily or permanently discontinued, provided the bill therefore has not been paid.

4. RATES AND OPTIONAL RATES

The rates to be charged by and paid to the Company for telephone service will be the rates legally in effect and on file with the Public Service Commission of the State of Nevada. Schedules of rates for exchange service in effect will be kept at all times in the Company's local Business Office where they will be available for public inspection during regular office hours.

5. OWNERSHIP AND USE OF INSTRUMENTALITIES ON SUBSCRIBERS' PREMISES

A.

(D)

B.

C.

(D)

D. The subscriber will be held responsible for loss of or damage to any equipment or apparatus furnished by the Company, unless such loss or damage is due to causes beyond his control.

E. Except as otherwise provided in these Rules and Regulations, the Company will, at its own expense, furnish, install and maintain all wiring necessary to serve applicants or subscribers in accordance with its lawful rates, rules and regulations, and in accordance with its established construction standards.

Continued

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 1

Mitchel Burns

Date Filed

Decision No.

NAME

Secretary-Treasurer

Effective

TITLE

Resolution No.

RULES AND REGULATIONS - (Continued)

(T)

6. SUBSCRIBERS' PRIVATE SERVICE NOT FOR PUBLIC USE

- a. Telephone service, other than "Public" service, is furnished for the use of the subscriber, his family, or his employees or representatives, except as service may be extended to "Joint Users."
- b. Flat rate and message rate services are not installed on premises of a public or semipublic character in a location where the telephone would be accessible for use by the patrons of the subscriber or the public in general.
- c. If it is found that the subscriber is permitting public use of service furnished him for his private use, the Company will thereafter provide "Public" or "Semipublic" service, except where the subscriber consents to the facilities being so located as to be inaccessible to the public and permits no further public use after the matter has been called to his attention.
- d. If it is found that the subscriber is sharing the use of business service with an individual, other than an employee, member or officer of the subscriber's concern, or another concern not of record as a joint user, the Company will thereafter require the subscriber to take "Joint User" service.

7. MOVES, CHANGES AND SERVICE CONNECTIONS

Material omitted now shown in different form in Schedule No. A-5, Multi- (C)
Element Service Charges. (C)

(Continued)

(T)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 2

Mitchel Burns

Date Filed _____

Decision No. _____

NAME
Secretary-Treasurer

Effective _____

Resolution No. _____

TITLE



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JUL 1 8 16 AM '82

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CONTROL

Roger M. Barker, C.P.A.
Edward J. Schneider, C.P.A.

Leland A. Dowden, C.P.A.

June 24, 1982

File, please

Advice Letter No.

Arizona Corporation Commission
1210 W. Washington Street
Phoenix, Arizona 85007

Attention Utilities Division

Re: Rio Virgin Telephone Company

Gentlemen,

Rio Virgin Telephone Company hereby transmits for filing the following changes, in rough draft, to their tariff schedules which are attached hereto:

<u>Rule No.</u>	<u>Sheet No.</u>	<u>Title of Sheet</u>	<u>Canceling Sheet No.</u>
	First Revised No.'s 1,2	Rules and Regulations	Original No.'s 1,2
1	Original No.'s 1,2	Definitions	
2	Original No.'s 1-5	Establishment of Service	
3	Original No. 1	Minimum Customer Information Requirements	
4	Original No.'s 1,2	Service Connections and Establishments	
5	Original No.'s 1-5	Construction Agreements	
6	Original No.'s 1,2	Provision of Service	
7	Original No.'s 1-5	Billing and Collection	
8	Original No.'s 1-5	Termination of Service	
9	Original No.'s 1,2	Administrative and Hearing Requirements	

In accordance with your letter dated June 7, 1982, Rio Virgin Telephone Company was ordered to file Rules and Regulations similar to the ones established by the Commission on or before June 30, 1982.

DRAFT

The Company proposes the following revisions:

- 1) Establish Rule No.'s 1-9.
- 2) Delete the existing Rules and Regulations filed on Sheet No.'s 1 and 2. This information exists in a different form in Rule No.'s 1-9.
- 3) Also establish in Rule No. 2 a deposit refund policy and a interest rate on deposits of 6 percent per year. The interest rate is similar to other companies rates in Arizona.
- 4) Also establish in Rule No. 7 a \$5.00 charge for each returned NSF check and a service charge for deferred payment plans.

An exhibit is enclosed to support the returned check charge and a bill insert that will be included in the first bill rendered to each customer after the effective date of this tariff filing.

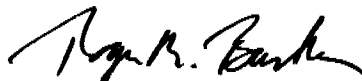
There are presently 33 customers in Arizona. Therefore, the revenue effect would be minimal.

Please review this proposal and if it meets with your approval, a final draft will be prepared.

If you have any questions, please give Lorraine Halsey or me a call.

Sincerely,

DOWDEN & BARKER
Accountancy Corporation



Roger M. Barker

RMB:LH:rl
Enclosures

cc: Mr. Daniel J. Spencer,
w/enclosures

DRAFT

RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

First Revised
Canceling Original

P.U.C. Sheet No. 1
P.U.C. Sheet No. 1

RULES AND REGULATIONS

(D)

(D)

Rules and Regulations shown in a different form set forth in Rule No.'s 1-9.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. _____

Mitchel Burns

Date Filed _____

Decision No. _____

NAME
Secretary-Treasurer

Effective **DRAFT**

Resolution No. _____

TITLE

RIO VIRGIN TELEPHONE COMPANY
Mesquite, Nevada

First Revised
Canceling Original

P.U.C. Sheet No. 2
P.U.C. Sheet No. 2

RULES AND REGULATIONS

(D)

(D)

Rules and Regulations shown in a different form set forth in Rules No.'s 1-9.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. _____

Mitchel Burns

Date Filed _____

Decision No. _____

NAME
Secretary-Treasurer

Effective **DRAFT**

Resolution No. _____

TITLE

Rule No. 1

(N)

DEFINITIONS

Certain terms and phrases used in the tariff schedules have the meaning as given in the definitions set forth below:

Access line: A communications facility that connects service from a common distribution source to the service access point.

Advance in aid of construction: Funds provided to the utility by the applicant under the terms of a construction agreement, which may be refundable.

Applicant: A person or agency requesting the utility to supply telephone service.

Application: A request to the utility for telephone service, as distinguished from an inquiry as to the availability or charges for such service.

Arizona Corporation Commission: The regulatory authority of the State of Arizona having jurisdiction over public service corporations operating in Arizona.

Basic exchange service: Service provided to business or residential customers at a flat or measured rate which affords access to the telecommunications network.

Billing period: The time interval between the issuance of two consecutive bills for utility service.

Central office: The switching equipment and operating arrangements which provide exchange and long distance service to the public and interconnection of customer telecommunication services.

Contribution in aid of construction: Funds provided to the utility by the applicant under the terms of a construction agreement or construction tariff which are not refundable.

Customer: The person or entity in whose name service is rendered, as evidenced by the signature on the application or contract for that service, or by the receipt and/or payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

Day: Calendar day.

Line extension: The lines and equipment necessary to provide service to additional customers.

(Continued)

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. _____

Mitchel Burns

Date Filed _____

Decision No. _____

NAME
Secretary-Treasurer

Effective _____

Resolution No. _____

DRAFT

TITLE

Rule No. 1

(N)

DEFINITIONS
(Continued)

Person: Any individual, partnership, corporation, governmental agency, or other organization operating as a single entity.

Premises: All of the real property and apparatus employed in a single enterprise on an integral parcel of land undivided by public streets, alleys or railways.

Residential subdivision development: Any tract of land which has been divided into four or more contiguous lots with an average size of one acre or less for use for the construction of residential buildings or permanent mobile homes for either single or multiple occupancy.

Rules: The regulations set forth in the tariffs which apply to the provision of telephone service.

Service access point: A demarcation point where facilities owned, leased, or under license by a customer connect to the utility provided access line.

Service area: The territory in which the utility has been granted a Certificate of Convenience and Necessity and is authorized by the Commission to provide telephone service.

Service charge: The charge as specified in the utility's tariffs which covers the cost of establishing, moving, changing or reconnecting service or equipment.

Tariffs: The documents filed with the Commission which list the utility services and products offered by the Utility and which set forth the terms and conditions and a schedule of the rates and charges for those services and products.

Terminal equipment: The equipment through which communication services are furnished.

Temporary service: Service to premises or enterprises which are temporary in character, or where it is known in advance that the service will be of limited duration. Service which, in the opinion of the utility, is for operations of a speculative character is also considered temporary service.

Toll service: Service between stations in different exchange areas for which a long distance charge is applicable.

Utility: The company providing telephone service to the public in compliance with State law.

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Rule No. 2

(N)

ESTABLISHMENT OF SERVICE

A. INFORMATION FROM NEW APPLICANTS

1. The utility may obtain the following minimum information from each new applicant for service:
 - a) Name or names of applicant(s).
 - b) Service address or location and telephone number.
 - c) Billing address, if different than service address.
 - d) Address and telephone number where service was provided previously.
 - e) Date applicant will be ready for service.
 - f) Indication of whether premises have been supplied with telephone utility service previously.
 - g) Class of service to be provided.
 - h) Indication of whether applicant is owner or tenant of or agent for the premises.
2. The utility may require a new applicant for service to appear at the utility's designated place of business to produce proof of identity and sign the utility's application form.
3. Where service is requested by two or more individuals, the utility shall have the right to collect the full amount owed to the utility from any one of the applicants.

B. DEPOSITS

1. The utility shall not require a deposit from a new applicant for residential service if the applicant is able to meet any of the following requirements:
 - a) The applicant has had continuous telephone service of a comparable nature with the utility at another service location within the past two (2) years and was not delinquent in payment more than once during the last twelve (12) consecutive months or disconnected for nonpayment.
 - b) The applicant can produce a letter regarding credit or verification from a telephone utility where service of a comparable nature was last received which states:
 - 1) Applicant had a timely payment history at time of service discontinuation.
 - 2) Applicant has no outstanding liability from prior service.

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Rule No. 2

(N)

ESTABLISHMENT OF SERVICE
(Continued)

B. DEPOSITS - (Cont'd)

1. (Cont'd)

- c) In lieu of a deposit, a new applicant may provide a Letter of Guarantee from an existing customer with service who is acceptable to the utility or a surety bond as security for the utility. The utility shall review and release an existing customer as a guarantor for the new applicant after twelve (12) consecutive months if no obligations are delinquent and has maintained a timely payment history.
2. The utility shall issue a nonnegotiable receipt to the applicant for the deposit. The inability of the customer to produce such a receipt shall in no way impair his right to receive a refund of the deposit which is reflected on the utility's records.
3. The utility will refund the deposit in accordance with the following:
 - a) When an application for telephone service has been cancelled prior to the establishment of service, the deposit will be applied to any charge applicable in accordance with the tariff schedules and the excess portion of the deposit will be returned, and the applicant will be so advised.
 - b) When the customer's credit may be otherwise established in accordance with paragraph 1. a)-c) above, and upon the customer's request for return of the deposit with interest.
 - c) Upon discontinuance of telephone service, the utility will refund, with interest, the customer's deposit or the balance in excess of unpaid bills for that service, and the customer will be so advised.
 - d) After the customer has paid bills for telephone service for 12 consecutive months without having had this service temporarily or permanently discontinued for nonpayment of bills, the utility will refund the deposit with interest.

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ESTABLISHMENT OF SERVICE
(Continued)

B. Deposits - (Cont'd)

4. Interest on deposits

- a) The utility will compute simple interest on deposits at the rate of 6/12 percent per month (6 percent per year) for each full month deposits are held, except as mentioned in b) below. Such interest will be paid at the time the deposit is returned, or on an annual basis if the deposit is held longer than twelve consecutive months.
- b) No interest will be paid if deposit is held less than full month increments.

5. The utility may require a residential customer to establish a deposit if the customer becomes delinquent in the payment of two or more bills within a twelve (12) consecutive month period or has been disconnected for service during the last twelve (12) months.

6. The amount of a deposit required by the utility shall be determined according to the following terms:

- a) Residential customer deposits shall not exceed two times that customer's estimated average monthly bill or the average monthly bill for the customer class for that customer which ever is greater.
- b) Nonresidential customer deposits shall not exceed two and one-half times that customer's estimated maximum monthly bill.

7. The utility may review the customer's usage after service has been connected and adjust the deposit amount based upon the customer's actual usage.

C. GROUNDS FOR REFUSAL OF SERVICE

1. The utility may refuse to establish service if any of the following conditions exist:
 - a) The applicant has an outstanding amount due for similar utility services and the applicant is unwilling to make acceptable arrangements with the utility for payment.

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ESTABLISHMENT OF SERVICE
(Continued)

C. GROUNDS FOR REFUSAL OF SERVICE (Cont'd)

1. (Cont'd)

- b) A condition exists which in the utility's judgment is unsafe or hazardous to the applicant, the general population, or the utility's personnel or facilities.
- c) Refusal by the applicant to provide the utility with a deposit when the customer has failed to meet the credit criteria for waiver of deposit requirements.
- d) Customer is known to be in violation of the utility's tariffs filed with the Commission.
- e) Failure of the customer to furnish such funds, suitable facilities, and/or rights-of-way necessary to service the customer and which have been specified by the utility as a condition for providing service.
- f) Applicant falsifies his or her identity for the purpose of obtaining service.

D. SERVICE ESTABLISHMENTS, REESTABLISHMENTS OR RECONNECTION CHARGE

1. Reestablishment of Credit

- a) A customer whose service has been discontinued for nonpayment of bills or nonpayment of an additional deposit will be required to pay any unpaid balance due the utility for the premises for which service is to be restored, to reestablish credit by making the additional deposit prescribed in Rule No. 2 B., 6 and 7, and pay a service connection charge before service is restored.
- b) An applicant who previously has been a customer of the Utility and during the last twelve months of that prior service, has had service temporarily or permanently discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility and to reestablish credit by making the deposit prescribed in Rule No. 2 B., 6 and 7.

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Rule No. 2

(N)

ESTABLISHMENT OF SERVICE
(Continued)

D. SERVICE ESTABLISHMENTS, REESTABLISHMENTS OR RECONNECTION CHARGE -
(Cont'd)

1. (Cont'd)

- c) An applicant for temporary telephone service, speculative projects and risk services with an unpaid bill from any previous service will be required to pay such bills in full and to reestablish credit by making the deposit prescribed in Rule No. 2 B., 6 and 7 before service is connected.
- d) An applicant for temporary telephone service, speculative projects and risk services to be used in behalf of, or for the benefit of a candidate, a committee, an organization, person or persons will be required to pay any outstanding balance for any previous service furnished on behalf of or for the benefit of that candidate, committee, organization, person or persons.

- 2. Should service be established during a period other than regular working hours at the customer's request, the customer may be required to pay an after-hour charge for the service connection.
- 3. For the purpose of this Rule, service establishments are where the customer's and utility's facilities are ready and acceptable.

E. TEMPORARY SERVICE

- 1. Applicants for temporary service may be requested to pay the utility, in advance of service establishment, the funds provided under the terms of a construction agreement or the cost of installing and removing the facilities necessary for furnishing the desired service.
- 2. Where the duration of service is to be less than one month, the applicant may also be required to advance a sum of money equal to the estimated bill for service.
- 3. If at any time the character of a temporary customer's operations changes so that in the opinion of the utility, the customer is classified as permanent, the terms of the utility's construction agreement or tariff shall apply.

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Rule No. 3

(N)

MINIMUM CUSTOMER INFORMATION REQUIREMENTS

A. INFORMATION FOR RESIDENTIAL CUSTOMERS

1. The utility shall make available upon customer request not later than sixty (60) days from the date of request a concise summary of the rate schedule applied for by such customer. The summary shall include the following:
 - a) The charges for basic service and incremental ancillary services requested by the applicant.
2. In addition, the utility shall make available upon customer request not later than sixty (60) days from date of service commencement a concise summary of the utility's tariffs or the Commission's Rules and Regulations concerning:
 - a) Deposits
 - b) Terminations of service
 - c) Billing and collection
 - d) Complaint handling

B. INFORMATION REQUIRED DUE TO CHANGES IN TARIFFS

1. The utility shall transmit to affected customers by the most economic means available a concise summary of any change in the utility's tariffs affecting those customers.
2. This information shall be transmitted to the affected customer within sixty (60) days of the effective date of the change.

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Rule No. 4

(N)

SERVICE CONNECTIONS AND ESTABLISHMENTS

A. PRIORITY AND TIMING OF SERVICE ESTABLISHMENTS

1. After an applicant has complied with the utility's application, construction agreement, or tariff, deposit requirements and has been accepted for service by the utility, the utility shall schedule that customer for service connection and/or establishment.
2. Service establishments shall be scheduled for completion within ten (10) working days of the date the customer has been accepted for service, except in those instances when the customer requests service establishment beyond the ten (10) working day limitation.
3. The maximum interval of ten (10) working days applies to single line residence and business installations only. Multiline services and any special equipment configurations shall be installed within a reasonable time frame based on availability of necessary equipment.
4. When the utility has made arrangements to meet with a customer for service establishment purposes and the utility or the customer cannot make the appointment during the prearranged time, the utility shall reschedule the establishment to the satisfaction of both parties.
5. Unless another time frame is mutually acceptable to the utility and the customer, the utility shall schedule service establishment appointments within a maximum range of four (4) hours during normal working hours.
6. For the purposes of this Rule, service establishments are where the utility's and customer's facilities are available and the utility needs only to connect the service.

B. ACCESS LINE CONNECTION

1. Provision of services beyond service access point
 - a) Facilities beyond the service access point may be provided by either the utility or the customer. Where the facilities are provided by the customer, the installation shall be in accordance with the utility's specifications.
 - b) The cost of all new construction of inside customer premise wiring shall be the responsibility of the customer.

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Rule No. 5

(N)

CONSTRUCTION AGREEMENTS

A. GENERAL REQUIREMENTS

1. The utility shall file for Commission approval a tariff which incorporates the provisions of this Rule and specifically defines the conditions governing construction agreements. Subsections A., B., C., and D. of this Section do not apply to tariffs providing for construction charges fixed by zone.
2. Upon request by an applicant for service, the utility shall provide, without charge, a preliminary sketch and rough estimates of the cost of installation to be paid by said applicant.
3. Any applicant for service requesting the utility to prepare detailed plans, specifications, or cost estimates may be required to deposit with the utility an amount equal to the estimated cost of preparation. The utility shall, upon request, make available within ninety (90) days after receipt of the deposit referred to above, such plans, specifications, or cost estimates of the proposed construction. Where the applicant authorizes the utility to proceed with construction of the extension, the deposit shall be credited to the cost; otherwise the deposit shall be nonrefundable. If the extension is to include oversizing of facilities to be done at the utility's expense, appropriate details shall be set forth in the plans, specifications and cost estimates.
4. Where the utility requires an applicant to advance funds for construction, the utility shall furnish the applicant with a copy of the agreement or tariff of the appropriate utility prior to the applicant's acceptance.
5. All construction agreements requiring payment by the applicant shall be signed by each party.
6. In the event the utility's actual cost of construction is less than the amount advanced by the customer under a construction agreement, the utility shall make a refund to the applicant within one hundred and twenty (120) days of service commencement.
7. The provisions of this Rule apply to those applicants who in the utility's judgment will be permanent customers of the utility. Applications for temporary service shall be governed by the Commission's rules concerning temporary service applications.

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CONSTRUCTION AGREEMENTS
(Continued)

B. MINIMUM WRITTEN AGREEMENT REQUIREMENTS

1. Each construction agreement shall, at a minimum, include the following information:
 - a) Name and address of applicant(s)
 - b) Proposed service address or location
 - c) Description of requested service
 - d) Description and sketch of the requested construction
 - e) A cost estimate to include materials, labor, and other costs as necessary
 - f) Payment terms
 - g) A concise explanation of any refunding provisions, if applicable
 - h) Utility's estimated start date and completion date for construction
 - i) A summary of the results of the economic feasibility analysis performed by the utility to determine the amount of advance required from the applicant for the proposed construction.
2. Each applicant shall be provided with a copy of the construction agreement.

C. CONSTRUCTION REQUIREMENTS

1. Each construction tariff shall include the following provisions:
 - a) A maximum footage and/or equipment allowance to be provided by the utility at no charge. The maximum footage and/or equipment allowance may be differentiated by customer class.
 - b) An economic feasibility analysis for construction which exceed the maximum footage and/or equipment allowance. Such economic feasibility analysis shall consider the incremental revenues and costs associated with the construction. In those instances where the requested construction does not meet the economic feasibility criteria established by the utility, the utility may require the customer to provide funds to the utility, which will make the construction economically feasible. The methodology employed by the utility in determining economic feasibility shall be applied uniformly and consistently to each applicant requiring a construction.

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Rule No. 5

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CONSTRUCTION AGREEMENTS
(Continued)

C. CONSTRUCTION REQUIREMENTS - (Cont'd)

1. (Cont'd)

- c) The timing and methodology by which the utility will refund any advances in aid of construction as additional customers are served off the construction project. The customer may request an annual survey to determine if additional customers have been connected to and are using service from the project. In no case shall the amount of the refund exceed the amount originally advanced.
- d) All advances in aid of construction shall be noninterest bearing.
- e) In after five (5) years from the utility's receipt of the advance, the advance has not been totally refunded, the advance shall be considered a contribution in aid of construction and shall no longer be refundable.

D. RESIDENTIAL SUBDIVISION DEVELOPMENT AND PERMANENT MOBILE HOME PARKS

- 1. The utility shall submit as a part of its construction tariff provisions for residential subdivision developments and permanent mobile home parks.

E. UNDERGROUND EXTENSION OF COMMUNICATION LINES

- 1. Extension of communication lines necessary to furnish permanent communication service to new residential buildings or mobile homes within a new or undeveloped subdivision and to residential development in which facilities for communication service have not been constructed for which applications are made by a developer shall be installed underground in accordance with the provisions set forth in this Regulation and in accordance with applicable tariffs on file with this Commission except where it is not feasible from an engineering, operational or economic standpoint.

2. Rights-of-way and easements

- a) The utility shall construct or cause to be constructed and shall own, operate and maintain all underground communication feeder, distribution and service lines along public streets, roads and highways and on public lands and private property which the utility has the legal right to occupy.

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CONSTRUCTION AGREEMENTS
(Continued)

E. UNDERGROUND EXTENSION OF COMMUNICATION LINES - (Cont'd)

2. (Cont'd)

b) Rights-of-way and easements suitable to the utility must be furnished by the developer at no cost to the utility and in reasonable time to meet service requirements. No underground communication facilities shall be installed by a utility until the final grades have been established and furnished to the utility. In addition, the easement strips, alleys and streets must be graded to within six (6) inches of final grade by the developer before the utility will commence construction. Such clearance and grading must be maintained by the developer during construction by the utility.

c) If, subsequent to construction, the clearance or grade is changed in such a way as to require relocation of the underground facilities, the cost of such relocation shall be borne by the developer or subsequent owners.

3. Installation of underground communication lines within subdivision and multiple occupancy residential developments:

a) The developer shall provide the trenching backfill (including any imported backfill required), compaction, repaving, and any earthwork required to install the underground communication system all in accordance with the reasonable specifications and schedules of other utilities in the same area when feasible. At its option, if the utility's cost therefore is equal to or less than that which the developer would otherwise have to bear, the utility may elect at the developer's expense to perform the activities necessary to fulfill the developer's responsibility hereunder.

b) The utility shall promptly inspect the trenching provided by the developer and allow for phased inspection of trenching. In all cases, the utility shall make every effort to expedite the inspection of developer provided trenching.

c) The utility shall install or cause to be installed underground communication lines and related equipment in accordance with the applicable provisions of the National Electrical Safety Code as heretofore or hereafter amended, with sufficient capacity and suitable materials which shall assure adequate and reasonable communication service in the foreseeable future.

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Rule No. 7

(N)

BILLING AND COLLECTION

A. FREQUENCY

1. The utility shall bill monthly for services rendered.

B. MINIMUM BILL INFORMATION

1. The utility shall provide the following minimum information on customer bills:
 - a) Monthly charge for basic exchange service including delineation of the following:
 - 1) Total charge for customer requested services and/or equipment.
 - 2) Installation costs or other service fees, where applicable.
 - 3) Reconnect fee, where applicable.
 - b) Toll charges broken down to include the following details by toll call:
 - 1) Date of call
 - 2) Time of call
 - 3) Location called
 - 4) Phone number called
 - 5) Duration of call
 - 6) Indication of any rate class applied.
 - c) Miscellaneous charges and credits shall be shown separately.
 - d) Any taxes included in the customer's billing.
 - e) Total amount due and due date.
 - f) Past due amount.
 - g) Utility telephone number.
 - h) Customer's name.
 - i) Service account number.

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Rule No. 7

(N)

BILLING AND COLLECTION
(Continued)

C. BILLING TERMS

1. The billing date shall be printed on the bill and the date rendered shall be the mailing date.
2. Bills for telephone services may be considered delinquent fifteen (15) days after the date the bill is rendered.
3. Delinquent accounts for which payment has not been received may be terminated twenty-two (22) days after the date the bill is rendered.
4. All payments shall be made at or mailed to the office of the utility or to the utility's duly authorized representative.

D. APPLICABLE TARIFFS, PREPAYMENT, FAILURE TO RECEIVE, COMMENCEMENT DATE, AND TAXES

1. Each customer shall be billed under the applicable tariff.
2. The utility shall make provisions for advance payment for utility services.
3. Failure to receive bills or notices which have been properly placed in United States mail shall not prevent such bills from becoming delinquent nor relieve the customer of his obligations therein.
4. Charges for service commence when the service is installed and connection made, whether used or not.
5. In addition to the collection of regular rates, the utility may collect from the customer a proportionate share of any privilege, sales or use tax, or other imposition based on the gross revenues received by the utility.

E. INSUFFICIENT FUNDS (NSF) CHECKS

1. The utility shall be allowed to recover a fee, as approved by the Commission in a tariff proceeding, for each instance where a customer tenders payment for utility service with an insufficient funds check.

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Rule No. 7

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BILLING AND COLLECTION
(Continued)

E. INSUFFICIENT FUNDS (NSF) CHECKS - (Cont'd)

2. When the utility is notified by the customer's bank that there are insufficient funds to cover the check tendered for utility service, the utility may require the customer to make payment in cash, by money order, certified check, or other means which guarantee the customer's payment to the utility.
3. A customer who tenders an insufficient check shall in no way be relieved of the obligation to render payment to the utility under the original terms of the bill nor defer the utility's provision for termination of service for nonpayment of bills.
4. Charge for each returned check \$5.00

F. DEFERRED PAYMENT PLAN

1. The utility may, prior to termination, offer to qualifying residential customers a deferred payment plan for the customer to retire unpaid bills for utility service.
2. Each deferred payment agreement entered into by the utility and the customer due to the customer's inability to pay an outstanding bill in full shall provide that service will not be discontinued if:
 - a) Customer agrees to pay all future bills for utility service in accordance with the billing and collection tariffs of the utility.
 - b) Customer agrees to pay a reasonable amount of the outstanding bill at the time the parties enter into the deferred payment agreement.
 - c) Customer agrees to pay a reasonable portion of the remaining outstanding balance in installments over a period not to exceed six (6) months.
3. For the purposes of determining a reasonable installment payment schedule under these Rules, the utility and the customer shall give consideration to the following conditions:
 - a) Size of the delinquent account
 - b) Customer's ability to pay

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BILLING AND COLLECTION
(Continued)

F. DEFERRED PAYMENT PLAN - (Cont'd)

3. (Cont'd)

- c) Customer's payment history
- d) Length of time that the debt has been outstanding
- e) Circumstances which resulted in the debt being outstanding
- f) Any other relevant factors related to the circumstances of the customer.

4. Any customer who desires to enter into a deferred payment agreement shall establish such agreement prior to the utility's scheduled termination date for nonpayment of bills; customer failure to execute a deferred payment agreement prior to the scheduled termination date shall not prevent the utility from discontinuing service for nonpayment.

5. Deferred payment agreements may be in writing and may be signed by the customer and an authorized utility representative.

6. A deferred payment agreement may include a finance charge of 1-1/2 percent of the outstanding bill.

7. If a customer has not fulfilled the terms of a deferred payment agreement, the utility shall have the right to disconnect service pursuant to the utility's termination of service rules and, under such circumstances, it shall not be required to offer subsequent negotiation of a deferred payment agreement prior to disconnection.

G. LATE PAYMENT PENALTY

- 1. The utility may include in its tariffs a late payment penalty which may be applied to delinquent bills.
- 2. The amount of the late payment penalty shall be indicated upon the customer's bill when rendered by the utility.
- 3. In the absence of an approved tariff, the amount of the late payment penalty shall not exceed 1-1/2 percent of the delinquent bill.

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Rule No. 7

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BILLING AND COLLECTION
(Continued)

H. CHANGE OF RESPONSIBILITY OR OCCUPANCY

1. Not less than three (3) working days advance notice must be given in person, in writing, or by telephone at the utility's office to discontinue service, to change occupancy or to change account responsibility.
2. The customer in whose name service is being rendered shall be responsible for all utility services provided and/or consumed up to the scheduled date of service discontinuation.
3. Existing business service may be continued for a new subscriber only if the former subscriber consents and an agreement acceptable to the utility is made to pay all outstanding charges against the service.
4. Change of responsibility on a residence account shall occur only in those cases where both parties previously shared telephone service.

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Rule No. 8

(N)

TERMINATION OF SERVICE

A. NONPERMISSIBLE REASONS TO DISCONNECT SERVICE

1. The utility may not disconnect service for any of the reasons stated below:
 - a) Delinquency in payment for services rendered to a prior customer at the premises where service is being provided, except in the instance where the prior customer continues to reside on the premises.
 - b) Failure of the customer to pay for services or equipment which are not regulated by the Commission.
 - c) Residential service may not be disconnected due to nonpayment of a bill related to another class of service.
 - d) Failure to pay for a bill to correct a billing error if the customer agrees to pay over a reasonable period of time.
 - e) Failure to pay the bill of another customer as guarantor thereof unless guarantor does not make acceptable payment arrangements.
 - f) Disputed bills where the customer has complied with the Commission's rules on complaints.

B. TERMINATION OF SERVICE WITHOUT NOTICE

1. Utility service may be disconnected without advance written notice under the following conditions:
 - a) The existence of an obvious hazard to the safety or health of the consumer or the general population or the utility's personnel or facilities.
 - b) The utility has evidence of tampering or evidence of fraud.
2. The utility shall not be required to restore service until the conditions which resulted in the termination have been corrected to the satisfaction of the utility.
3. The utility shall maintain a record of all terminations of service without notice. This record shall be maintained for a minimum of one (1) year and shall be available for inspection by the Commission.

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Rule No. 8

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TERMINATION OF SERVICE
(Continued)

C. TERMINATION OF SERVICE WITH NOTICE

1. A utility may disconnect service to any customer for any reason stated below provided the utility has met the notice requirements established by the Commission:
 - a) Customer violation of any of the utility's tariffs filed with the Commission and/or violation of the Commission's Rules and Regulations.
 - b) Failure of the customer to pay a bill for utility service.
 - c) Failure to meet or maintain the utility's credit and deposit requirements.
 - d) Failure of the customer to provide the utility reasonable access to its equipment and property.
 - e) Customer breach of contract for service between the utility and customer.
 - f) When necessary for the utility to comply with an order of any governmental agency having such jurisdiction.
 - g) Unauthorized resale of equipment or service.
2. The utility shall maintain a record of all terminations of service with notice. This record shall be maintained for one (1) year and be available for Commission inspection.

D. TERMINATION NOTICE REQUIREMENTS

1. No utility shall terminate service to any of its customers without providing advance written notice to the customer of the utility's intent to disconnect service, except under those conditions specified where advance written notice is not required.
2. Such advance written notice shall contain, at a minimum, the following information:
 - a) The name of the person whose service is to be terminated and the telephone number where service is being rendered.
 - b) The utility rules or regulation that was violated and explanation thereof or the amount of the bill which the customer has failed to pay in accordance with the payment policy of the utility, if applicable.

(Continued)

(N)

(To be inserted by utility)

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(To be inserted by Cal. P.U.C.)

Advice Letter No. _____

Mitchel Burns

Date Filed _____

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Secretary-Treasurer

Effective **DRAFT**

Resolution No. _____

TITLE

Rule No. 8

(N)

TERMINATION OF SERVICE

(Continued)

D. TERMINATION NOTICE REQUIREMENTS - (Cont'd)

2. (Cont'd)

- c) The date on or after which service may be terminated.
- d) A statement advising the customer to contact the utility at a specific phone number for information regarding any deferred billing or other procedures which the utility may offer or to work out some other mutually agreeable solution to avoid termination of the customer's service.

E. TIMING OF TERMINATIONS WITH NOTICE

- 1. The utility shall be required to give at least five (5) days advance written notice prior to the termination date.
- 2. Such notice shall be considered to be given to the customer when a copy thereof is left with the customer or posted first class in the United States mail, addressed to the customer's last known address.
- 3. If after the period of time allowed by the notice has elapsed and the delinquent account has not been paid nor arrangements made with the utility for the payment thereof or in the case of a violation of the utility's rules the customer has not satisfied the utility that such violation has ceased, the utility may then terminate service on or after the day specified in the notice without giving further notice.
- 4. The utility may terminate service on a temporary basis by discontinuing the customer's line access at the central office.
- 5. The utility shall have the right (but not the obligation) to remove any or all of its property installed on the customer's premises upon the termination of service.
- 6. The terms and conditions of these Rules shall apply in all circumstances except those superseded by the provisions of the high toll usage notification procedures.

(Continued)

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(N)

TERMINATION OF SERVICE
(Continued)

F. HIGH TOLL USAGE MONITORING/NOTIFICATION PROCEDURES

1. The telephone utility may establish a high toll usage monitoring/notification system to identify unexplained or excessive increases in customer toll usage during interim periods between the issuance of bills in accordance with the utility's established billing cycle. The intent of such a monitoring/notification system is to enable telephone utilities to identify situations where it is unlikely that the customer will be able to pay for toll services already provided as well as to prevent the accrual of additional billings when the risk of loss is increasingly evident.
2. The utility which establishes a high toll monitoring/notification system shall develop and operate such system and be governed by the following provisions and procedures:
 - a) The utility shall establish a "normal" amount of toll usage by customer class and length of service.
 - 1) The normal amount of toll usage shall be based upon the actual average usage by the customer class.
 - b) Increases in toll usage shall not be considered unexplained or excessive until the amount of toll usage incurred between billing periods is at least two times the normal amount of monthly toll usage for that customer or customer class.
 - c) When this situation occurs, the utility shall review:
 - 1) The individual customer's billing history to determine if the volume of toll usage should be considered excessive for that particular customer
 - 2) Prior payment history
 - 3) Amount of customer deposit held, if any
 - 4) Length of customer service to assess the ability of the customer to pay such toll charges according to the payment terms of the utility when a normal billing is rendered.

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TERMINATION OF SERVICE
(Continued)

F. HIGH TOLL USAGE MONITORING/NOTIFICATION PROCEDURES - (Cont'd)

2. (Cont'd)

- d) If the review of the customer's previous billing and payment history indicates it is unlikely that the customer shall be able to pay such bill, the utility may contact the customer to make inquiries concerning the abnormal usage. If the explanation is not satisfactory, the utility may require security and/or payment of charges on the account to continue service.
- e) The utility may terminate service provided the customer is given 48 hours advance notice and the customer makes no further attempt to secure and or pay the account in order to continue service.
- f) The 48-hour notification rule shall be waived and service may be terminated immediately in those situations where intentional customer abuse of toll usage is evident.

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Rule No. 9

(N)

ADMINISTRATIVE AND HEARING REQUIREMENTS

A. CUSTOMER SERVICE COMPLAINTS

1. The utility shall make a full and prompt investigation of all service complaints made by its customers, either directly or through the Commission.
2. The utility shall respond to the complainant and/or the Commission representative within five (5) working days as to the status of the utility investigation of the complaint.
3. The utility shall notify the complainant and/or the Commission representative of the final disposition of each. Upon request of the complainant or the Commission representative, the utility shall report the findings of its investigation in writing.
4. The utility shall keep a record of all written service complaints received which shall contain, at a minimum, the following data:
 - a) Name and address of complainant
 - b) Date and nature of the complaint
 - c) Disposition of the complaint
 - d) A copy of any correspondence between the utility, the customer, and/or the Commission.
5. This record shall be maintained for a minimum period of one (1) year and shall be available for inspection by the Commission.

B. CUSTOMER BILL DISPUTES

1. Any utility customer who disputes a portion of a bill rendered for utility service shall pay the undisputed portion of the bill and notify the utility's designated representative that such unpaid amount is in dispute prior to the delinquent date of the bill.
2. Upon receipt of the customer notice of dispute, the utility shall:
 - a) Notify the customer within five (5) working days of the receipt of a written dispute notice.
 - b) Initiate a prompt investigation as to the source of the dispute.
 - c) Withhold disconnection of service until the investigation is completed and the customer is informed of the results.

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(To be inserted by utility)

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Resolution No. _____

DRAFT

TITLE

Rule No. 9

(N)

ADMINISTRATIVE AND HEARING REQUIREMENTS
(Continued)

B. CUSTOMER BILL DISPUTES - (Cont'd)

3. Once the customer has received the results of the utility's investigation, the customer shall submit payment within five (5) working days to the utility for any disputed amounts. Failure to make full payment shall be grounds for termination of service.

a) Prior to termination, inform the customer of his right of appeal to the Commission.

C. COMMISSION RESOLUTION OF SERVICE AND/OR BILL DISPUTES

1. In the event a customer and utility cannot resolve a service and/or bill dispute, the customer shall file a written statement of dissatisfaction with the Commission; by submitting such notice to the Commission, the customer shall be deemed to have filed an informal complaint against the utility.

2. Within thirty (30) days of the receipt of a written statement of customer dissatisfaction related to a service or bill dispute, a designated representative of the Commission shall endeavor to resolve the dispute by correspondence and/or telephone with the utility and the customer. If resolution of the dispute is not achieved within twenty (20) days of the Commission representative's initial effort, the Commission shall hold an informal hearing to arbitrate the resolution of the dispute. The informal hearing shall be governed by the following rules:

a) Each party may be represented by legal counsel, if desired.

b) All such informal hearings may be recorded or held in the presence of a stenographer.

c) All parties will have the opportunity to present written or oral material to support the positions of the individual parties.

d) All parties and the Commission's representative shall be given the opportunity for cross-examination of the various parties.

e) The Commission's representative will render a written decision to all parties within five (5) working days after the date of the informal hearing. Such written decision of the arbitrator is not binding on any of the parties and the parties will still have the right to make a formal complaint to the Commission.

3. The utility may implement normal termination procedures if the customer fails to pay all bills rendered during the resolution of the dispute by the Commission.

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RIO VIRGIN TELEPHONE CO.

Exhibit 1

NSF Check: General Administrative Costs

1. Adjust Customers account, etc. approximately 15 minutes	250 @ 7.75* = 1.94
2. Follow up customer contact approximately 10 minutes	167 @ 7.75* = 1.29
3. Accounting details, etc. approximately 10 minutes	167 @ 7.75* = 1.29
Postage	<u>.20</u>
Total Administrative Costs	\$4.72
Rounded	<u>\$5.00</u>

* loaded labor rate

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RIO VIRGIN TELEPHONE CO.
P. O. BOX 296 • MESQUITE, NEVADA 89024
Phone 702/346-5211

AN IMPORTANT NOTICE - NEW CHARGE FOR RETURNED CHECKS

The Arizona Corporation Commission has authorized Rio Virgin Telephone Company to establish a returned check charge under its filed tariffs effective

This charge is being implemented in an attempt to reduce the growing volume of administrative costs associated with the processing of returned checks. By charging our costs for processing returned checks to those customers whose checks return, we can keep our monthly rates for all customers down.

If a check for payment for telephone service is returned to us by the bank, for any reason, a \$5.00 returned check charge (per check) will be added to the amount due.

If telephone service is disconnected for non payment as a result of a returned check, in addition to the amount of the check, a reconnection charge (per line or account) and a returned check charge (per check) will apply. All charges must be paid before service will be reconnected.

If a check received as payment to establish service is returned, establishment of service will be denied until the amount of the returned check and the returned check charge is paid.

Should a check for payment of a discontinued account be returned, the amount of the check and a returned check charge must be paid.

If you have any questions regarding the returned check charge, please contact your local business office.

Thank you,

RIO VIRGIN TELEPHONE COMPANY

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